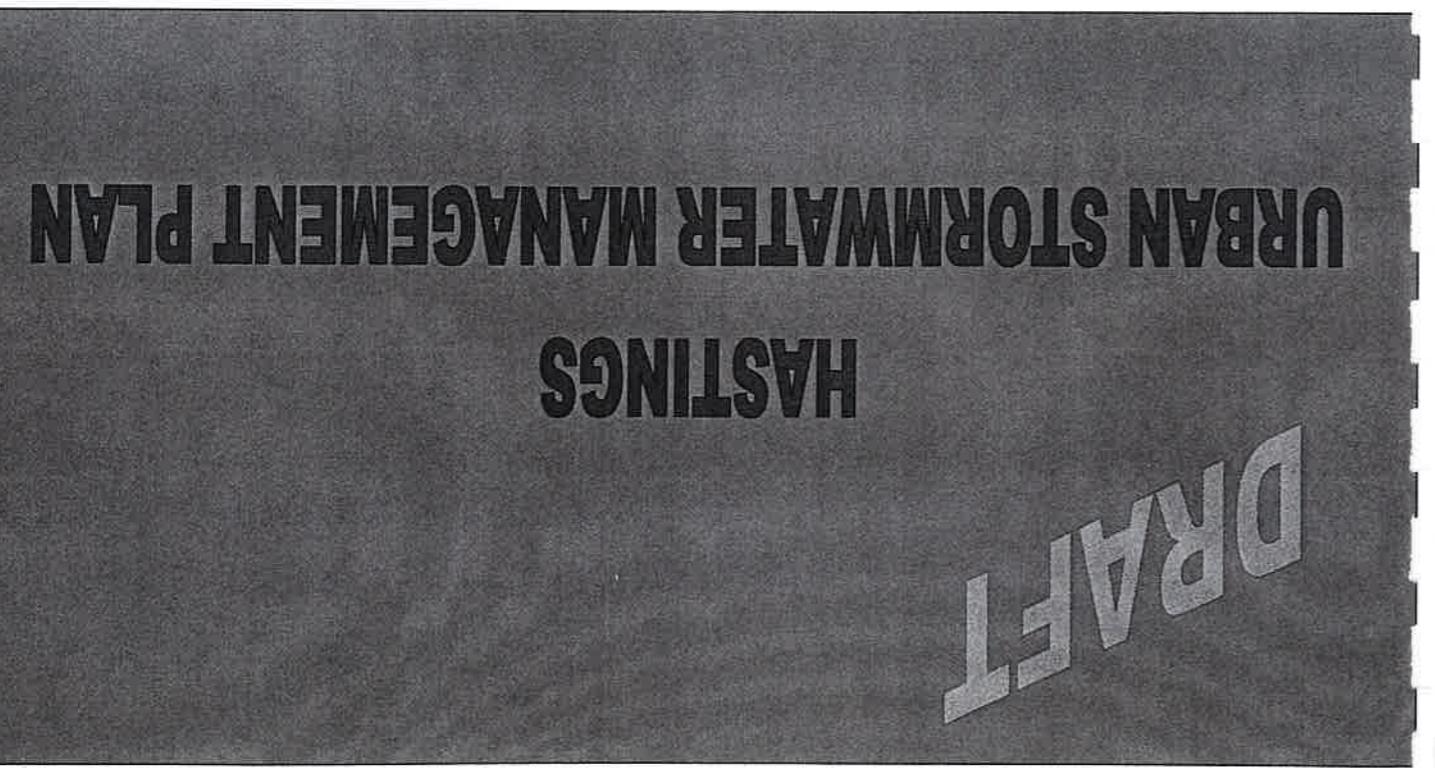


April 2000



*—Continued —*



## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

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**TABLE 7.1: COST-BENEFIT ANALYSIS**

The table below contains specific options are shown to link to each of the issues (and their causes with specific locations). Each option was examined in terms of its estimated cost (capital and operating) and a timeframe was determined for each option, which was based on a 5-year expenditure program.

### PORT MACQUARIE

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Water quality</b>						
Litter in waterways (bottles, plastic bags, cigarette butts, leaf litter, garden clippings)	Hastings River, Kooloobung Creek Settlement City, Shopping Centres, in town area, Flynn Street at Surf Street intersection, stormwater outlet onto beaches (especially Oxley Beach) Building sites Wrights Ck Corridor	Inadequate enforcement of littering laws.  Lack of knowledge. Increase during tourist seasons  Inadequate regular maintenance of GPT's and outlets  Litter from shopping centres entering the river	Rigorous enforcement of littering laws  Education programs such as Yellow Fish Rd., or targeting tourist activities.  Increase frequency of GPT maintenance  Install devices to trap litter before it reaches receiving waters (Nettech litter socks, or Stormwater Systems Pratten Traps on outlets, or proprietary devices such as CDS units.  Structural solutions in the industrial area have been addressed by <b>WBM</b> . Non- structural options could include: • Undertake regular audits of industrial premises as part of trade waste program	5000  5000  NA  17500	1000  1000  1000/ea GPT/yr  20000/ea Pratten Trap – 2,500/ea  every 3-5 yrs	2001  2002  2001/02

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Industrial/commercial pollution – grease and oil  (NOTE: COUNCIL IS AUDITING THE SITE AT PRESENT)	Kooloombung Creek	Poison, pesticides, chemicals	Education of business owners/operators in terms of chemical storage and disposal, equipment washing, etc.	2000	2000-every 3-5 yrs	
	Milton Circuit	Pollution eg. Paint entering the Marina via stormwater channels.	Implement trade waste program			
		Industrial pollution due to inadequate planning eg. Insufficient gutters and piping.	Dependant on outcomes of audit			
Animal droppings		Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	5000	1500	2001/02	
Virus/bacteria	Hastings River – toxins accumulate in oysters	Occasional high Faecal Coliform Levels	Education program targeting pet owners.	1500	1500	2001/02
	Kooloombung Creek	Runoff from roads.	Investigate potential sites for installing silt traps/reinforce policies	2000	NA	2002/03-2006/07
Elevated levels of suspended solids	Catchment wide	Hosing of concrete wastes down the drains.	Education of builders/concrete industry	1000	1000	2001/02

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Nutrients	Catchment wide, especially into Kooloombung Creek And Hastings River	Urban runoff, fertilisers, chemical spray, inappropriate dumping of garden & parkclippings  Occasional high phosphorus levels	Rigorous enforcement of littering/dumping laws.	2000	2000	2001/02
			Council could introduce a green waste collection program either through supply of green waste bins, or periodic kerbside collections			Council introducing green waste collection bin (fortnightly) in September.
			Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	2001
Sewage overflows		Council to investigate sewage overflows and reduce sewer overflows through system augmentation	5000 - investigate e	NA		
	Runoff from roads/carparks	Review procedures that are in place for dealing with spills or accidents		NA	NA	
Grease and Oil pollution	Shopping centres	Erosion in upstream areas	Install inlet structures on car park areas (Council owned & private)			
			Identification and stabilisation of high priority erosion sites.	10000		
Siltation	Hastings River, Kooloombung Creek, Wrights Creek	Erosion in upstream areas	Identification and stabilisation of high priority erosion sites.	10000		
Erosion						

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Lack of separation facilities at new development sites	Applies to whole catchment	Insufficient resources	Allocate staff to enforce erosion control procedures on building sites, home gardens, etc	5000	1000	
Insufficient enforcement of erosion control at construction sites (including individual sites)	Catchment wide, eg: Quarry off Ocean Drive and Lake Rd, Council's work depot, Koala Rd, Sandhurst Estate building site, Dahlesford Estate.	Lack of Kerb and Gutters	Sealing of road shoulders to minimise erosion (kerb & gutter)	500000	5000	2001/02 to 2006/07
Erosion of road verges	Pacific Drive (Southern side) and Northern side of Oxley Beach.	Creek in rainforest is unable to cope with an increased flow of water from roof tops from up the hill	Promote onsite storage of stormwater of roof run-off (catchment wide)	NA	NA	
Bank erosion of SEPP 26 Lighthouse Gully rainforest reserve.	Lighthouse Beach Rainforest Reserve. Wrights Creek	Removal of vegetation in creekbeds leads to bank erosion	Construct groynes/riffle zones	20000	1000	2006/07
		Removal of vegetation in creekbeds leads to bank erosion	Construct groynes/riffle zones	20000	1000	2006/07

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Impact on Aesthetics</b>						
Aesthetics of catchment	Under wharf near the Fisherman's Co-op, Kooloombung Creek	Litter	Education programs and enforcement of littering laws.	5000	1000	2001
	Open stormwater drains in some residential area is a concern to some residents	Revegetation of bare stormwater channel banks	20/tree	N/A	2001	
		Piping of some open drains				
Low visual amenity of open stormwater drains	Some residential areas	Investigate possibility of vegetating drains for visual amenity	5000		2004/05	
		Promote water Sensitive Urban Design on new developments	NA	NA	2003/04	
		Promote water Sensitive Urban Design on new developments	NA	NA	2003/04	
<b>Impact on Aquatic and Terrestrial Habitats</b>						
Introduction of weeds	Catchment wide, eg top of Kooloombung Creek, Wrights Creek	Planting of introduced species (impatiens, lantana & elephant ear).	Encourage planting of native species in gardens	NA	NA	
		Due to altered flow regimes due to stormwater increase.	Investigate priorities for stormwater flow reduction through on-site detention, or construction of major detention/retention basins	20000	NA	
Changed habitat conditions	Catchment wide, eg. Kooloombung Creek	Reduce the number of stormwater discharges into important habitat areas such as the wetland behind the racecourse.		60000	2000	2006/07 med/long term

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

ISSUE	LOCATIONS	CAUSE	OPTIONS	TIMEFRAME	
				Capital	Operating (pa)
Concentration of stormwater drains emptying onto buffer zones of wetlands.	Behind racecourse.		Install pollution control devices	50000	3000 2006/07 med/long term
			Install pollution control devices	50000	3000 2006/07 med/long term
<b>Impact on Community Health and Safety</b>					
Safety	Detention ponds on playgrounds and on new subdivisions eg Richard Place, Marian Drive. Easement in northern end of Dixie Park. Oxley, Lighthouse, Shelly, Heart Street.	Flooding and swift flows in channel and drainage  Stormwater drains onto beaches  Stagnant water in detention ponds	Fence off most dangerous areas  Minimise the number of stormwater channels discharging onto the beaches in future  Increase water depth of detention ponds (this may increase the safety issue)	10000 100000 20000	2000-03-23 2000-03-23 10000 1 area /yr ongoing
Mosquito breeding	New development estates with retention facilities	Lack of GPT's.	Investigate opportunities for installation of GPT's on stormwater systems leading to beaches.	NA 2000	\
Stormwater outlets feed into the ocean, carrying pollutants and rubbish	Oxley Beach, Town Beach, Lighthouse Beach, Shelly Beach	Lack of GPT's.	Investigate opportunities for installation of GPT's on stormwater systems leading to beaches.	2000	NA \
<b>Insufficient Community Awareness</b>					
Lack of awareness in terms of urban Stormwater Issues	Catchment wide	Discourage hosing down of shop fronts	NA	1500	2001
Dangers of playing in beach discharges.		Discourage hosing down of shop fronts	NA	1500	2001

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Lack of Planning	Kooloobung Creek	Blocked drains as a result of construction of "Settlement Shores" canal estate.	Extend/augment drainage system to avoid inundation of reserve	300000	5000	2002/03
		The stormwater drainage stops at the public reserve land and hence, water inundates reserve land.				
Insufficient drainage	Public Reserve Land.	Natural streams have been converted to concrete lined drains.	Investigate priorities for stormwater flow reduction through on-site detention, or construction of major detention/retention basins	2000	NA	2006 (maybe one or two per yr)
Increased velocity of stormwater	Astronomers Terrace to Oleander Avenue.	Lack of Council Resources	Review allocation of staff.			
Bad Supervision of stormwater structures at new development sites	Applies to the whole catchment	Lack of understanding of what is required on new development sites in terms of stormwater structures	Education and Enforcement of erosion control procedures on building sites, home gardens, etc	1000	1000	Ongoing Every 3-5 yrs
			Investigate priorities for stormwater flow reduction through on-site detention, or construction of major detention/retention basins (consideration needs to be given to public acceptance of detention basins, ongoing maintenance, mosquitoes, etc)	2000	NA	

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital (pa)	Operating (pa)	
Gutters are not deep enough to cope with stormwater flows.	Hopetton Close		Investigate possibility of redirecting stormwater	2000	NA	
Drainage entering natural area (wetland).		Bad design of kerb and gutters as point of entry into stormwater channels is inappropriately sited.	Investigate possibility of redesigning kerb and gutter	2000	NA	
Design	Catchment wide, eg. Hopetton Close, ie. It is not designed to take large amounts of water or exceptionally high rainfall events.	Limited policy	Increase preparedness for potential accidents, spills by educating industries re: drainage networks	1000	2000	Ongoing Every 3 – 5 yrs
Lack of chemical spill strategies (eg. Booms)		Lack of Planning, no maintenance strategies No LEP provisions, no Section 94 Plans, no DCP's No trunk drainage strategies	Develop LEP provisions, Amend Subdivision Code 94	20000	NA	2001/02
Lack of Regulatory documentations	Applies to the whole catchment	Lack of Planning, no maintenance strategies No LEP provisions, no Section 94 Plans, no DCP's No trunk drainage strategies	Develop LEP provisions, Amend Subdivision Code 94	20000	NA	2001/02
Localised Flooding from Stormwater						

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital (pa)	Operating (pa)	
Localised Flooding	Short Street ((CBD), Subdivision behind race course, Industrial Area (Belah Rd) Albert Cir, Denham Street, Bellbowrie Street, Milton Circuit. Soccer field at Dixie Park	Increase maintenance of the stormwater system	NA			
			Consider the findings of Flood Studies in planning and decision-making processes.	NA	NA	ongoing
		Consider the findings of Flood Studies in planning and decision-making processes.	NA	NA		ongoing
			NA	NA		
<b>Insufficient Infrastructure/Maintenance issues</b>						
Lack of monitoring program in terms of discharges into stormwater	Applies to whole catchment	High cost of maintaining stormwater channels	Divert more rates towards stormwater maintenance strategy (this is a funding issue)	NA	200000	ongoing
Lack of maintenance and resources to maintain capacity of the stormwater system	Applies to whole catchment	High cost of maintaining stormwater channels	Seek low cost/low maintenance solutions to stormwater issues (see WBM options)	NA	NA	ongoing
Lack of access to stormwater system						

**CAMDEN HAVEN**

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital (pa)	Operating (pa)	
Decreased Water Quality						

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

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ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital (pa)	Operating (pa)	
Sedimentation from new and existing subdivisions and new works	Siltation of Queens Lake as stormwater outlet feeds into the Loss of depth near Fish Co-op at Mills Street.	Lack of erosion control. Rural runoff	Drainage to be constructed first at new development sites (ie amend codes & policies & erosion control) Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	NA	2001/02
Nutrients/virun & bacteria	North Haven Upstream in Camden Haven River Longworth Rd & Bell St, Dunbogon	Dog droppings	Education program targeting pet owners. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	1500	1000	Implemented as part of Companion Animal Program 2001/02
		Fertiliser/pesticide use	Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	2001
		Leaf litter	Rigorous enforcement of littering laws	5000	1000	2001
Litter	Longworth Rd & Bell St, Dunbogon Creeks through private property on Batar Creek Rd RSL outlet, Lake St. Outlets into waterways that serve residential subdivisions	Leaf litter, bottles, plastic bags	Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	2002
			Install devices to trap litter before it reaches receiving waters (Nettech litter socks, or Stormwater Systems Pratten Traps on outlets, or proprietary devices such as CDS units.	20000ea	Prattern 2500ea	

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Industrial Pollution - discharge to host water body	Laurieton Industrial Centre North Haven	Leachate from abandoned land-fill sites  Petrol station hosing down forecourt and driveway	Investigate and control occurrences of leachate from abandoned sites  Rigorously enforce regulations such as the POEO Act (1997)			
Siltation	David Campbell Ave, North Haven (NOTE: THIS HAS BEEN LOOKED AT) Laurieton Queens Lake and Watson Taylor Lake and Googly's Lagoon	Silt settles out due to incorrect level of box culvert entry  Siltation around stormwater outfalls  Siltation of the Lakes	Implementation of Council's Plans to deal with North Haven drainage issues  Investigate potential for installation of silt traps	130000	2000	This has been addressed by Council
<b>Localised Flooding from Stormwater</b>						
Flooding	Throughout the catchment	Low capacity of box culvert  High water tables  Limited inlet and pipe capacities	Implementation of Council's Plans to deal with North Haven drainage issues  Promotion of on site detention/storage of stormwater and stormwater re-use.  Impact on Aquatic and Terrestrial Habitats	NA	NA	done

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

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ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Changed Habitat Conditions	Beachfront Caravan Park, North Haven North Haven CBD network discharges The Boulevard (Dunboggan) Ocean Drive (North Haven) – near bottle shop	Proposed drainage of wetland could threaten populations of the endangered Wallum Frog and koala	Ensure any drainage works do not impact on the wetland communities.			
Environmental Weeds	David Campbell Ave, North Haven	Weeds along the constructed channel draining the wetland	Undertake weed control	20000	5000	2003/04
		Bitou Bush, Prickly Pear, Lantana, Morning Glory	Promote Landcare groups and activities	NA	NA	
		Weed infestation in easement on western side of Beachfront Caravan Park	Replant areas with native vegetation	10000	1000	2002/03
Erosion	David Campbell Ave, North Haven. Dunboggan, Laurieton Weed infestation on Northern bank of Queens Lake	Along the wetland drainage channel	Implementation of Council's plans regarding North Haven Drainage Issues	NA	NA	done

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

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ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Aesthetics</b>		Odour (possibly methane)	Discourage the stagnation of water by improving drainage by provision of kerb & gutter			
		Stagnant water in channel, due to problems with box culvert	Investigate re-alignment when appropriate			
		Open drains/channels	Vegetate banks of drains/channels	20/tree	NA	
<b>Health &amp; Safety</b>	David Campbell Ave, North Haven The Boulevard, Dunbogán	Flooding of road shoulders	Reduce amount of run-off through on-site detention and storage Promote stormwater re-use			
<b>Mosquito Breeding</b>	Impact on Aesthetics	Stagnant water in channel and low lying and wetland areas	Discourage the stagnation of water by improving drainage by provision of kerb & gutter			
<b>Open Channels</b>	Channel at end of David Campbell Ave, North Haven Crossing Edith St to the end of David Campbell Ave, North Haven Lakewood along Ocean Dr.	Possibility of being "swept away" during high flows	Restrict access to high velocity, high risk stormwater flows by signpost			
<b>Community awareness</b>	Community Awareness (in particular tourists and casual fisherman)	Graham Street, Fagans Crescent	People not sweeping up leaf litter	Implement education programs such as streamwatch or Yellow Fish Road	5000 1000	2002

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
		Lack of education programs such as streamwatch	Use local media to report on stormwater issues, including good news stories	NA	NA	2001/02
		Lack of awareness in terms of car washing on roads, lawn clippings, fertilisers	Encourage/enforce correct car washing practices, and disposal of garden wastes	NA	1500	2001/02
			Discourage hosing down of shop fronts	NA	1500	2001
<b>Lack of Planning/Design</b>						
Design Issues	Box culvert under Beachside Caravan Park	Stagnant water in channel upstream due to difficulty of cleaning the existing structure	Implementation of Council's plans dealing with North Haven Drainage Issue	NA	NA	Done
Lack of Regulatory documentations	Crossing Edith St to the end of David Campbell Ave, North Haven	No LEP provisions	Council's planning and assessment processes should address potential stormwater issues with new development.			
	North Haven; Laurieton Edith Street, North Haven	Limited policy	Review with other factors when Council's Management Plan is next revised.	NA	NA	
		Lack of Planning				
		No trunk drainage strategies				
		No maintenance strategies				
	No Section 94 Plans	Develop a DCP similar to Newcastle City Council's DCP 50, dealing with stormwater run-off from new development	10000	NA		
	No DCP'S					

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Maintenance	Catchment Wide	Channel needs cleaning out, it is blocked and needs re-opening Maintenance frequency should be increased, particularly for roadside gutters Lack of staffing resources to maintain GPT's and other stormwater structures	Increase maintenance frequency, for activities such as street sweeping in areas where litter and leaf litter are potential problems Allocate more funding towards maintenance and cleaning of stormwater treatment structures.	220000	10000 (additional street sweeper)	

LAKE CATHIE/BONNY HILLS

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Decreased Water Quality	Lake Cathie Bonny Hills	Leaf litter  Promote low maintenance, native garden species  Excess fertiliser use	Increase street sweeping frequency to prevent leaf litter from entering stormwater system via gutters  Education with regard to appropriate fertiliser use	220000 NA 1000	10000 NA 1000	2001/02 2001

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Virus/bacteria	Immediately downstream of Ocean Drive bridge (area known as 'stinky corner')	Elevated bacterial concentrations	Install GPT	30000	3000	2001/02
		Dog droppings	Supply bins and plastic bags in popular dog walking areas for disposal of droppings	5000	1500	2001/02
	Catchment wide	Illegal sewerage connections to the stormwater system	Smoke and dye testing to identify illegal stormwater connections			
	Bonny Hills	Effluent from Sewage Treatment Plant	Investigate potential for effluent re-use, reducing the amount of effluent discharged	20000 (investigat e) 500000 (build)		
Litter	Lake Cathie	Bait bags, drink bottles, plastic bags – increases during tourist season	Rigorous enforcement of littering laws	5000	1000	2001
		Yellow Fish Rd., or targeting tourist activities.	Education programs such as Nettech (Nettech litter socks, or Stormwater Systems Pratten Traps on outlets, or proprietary devices such as CDS units.	5000	1000	2002
		Install devices to trap litter before it reaches receiving waters (Nettech litter socks, or Stormwater Systems Pratten Traps on outlets, or proprietary devices such as CDS units.	Nettech 20000ea Pratten 2500ea	17500		
	Vinegar Creek, Bonny Hills	Silt accumulation	Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	5000	2001
		Investigate sealing of road shoulders to minimise erosion	20000	1000	2001/02	
		Investigate potential for installation of silt traps	2000	NA	2002/03	

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

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ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Localised Flooding from stormwater</b>						
Flooding	Only if Lake entrance is closed and water levels build up	Saltwater Creek, Bonny Hills – due to siltation under bridge in Beach Street halved capacity of bridge.	Selective dredging of accumulated material under bridge in Beach Street and of the beach			
<b>Habitats</b>						
Changed Habitat Conditions	Aquatic habitats and SEPP 14 wetlands deteriorating	Stormwater runoff	Ensure stormwater system maintenance and works do not impact on aquatic or terrestrial habitats			
<b>Environmental Weeds</b>						
	Lake Cathie, Panorama Dr low points(Bonny Hills), Fiona Cres (Lake Cathie), runoff from Ocean Dr.	Bitou Bush, Lantana	Undertake weed control	20000	5000	2003/04
	Lake Cathie/Lake Innes, Upstream in catchment, Creek near Hill St/Jordan Ave, Bonny Hills	Garden escapees	Promote plating of native species	NA	NA	2001/02
<b>Erosion</b>						
Erosion	Beach erosion from stormwater outfalls	Investigation of diversion of stormwater outfalls away from beach				
	Unsealed road shoulders	Investigate and seal high priority/high erosion road shoulders.		50000	1500	2003/04

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Aesthetics</b>		Occasional Odour problems	Improve drainage to discourage stagnation of water.			
		Open channel, often with stagnant water				
<b>Health &amp; Safety</b>						
Mosquito Breeding	Jabiru Park, Cathie Channel, Lake Innes Rainbow Beach Ocean Drive	Due to low lying, stagnant waterways Open channel with steep banks, and children's playground adjacent	Review design guidelines & maintenance practices Regrade banks Relocate playground equipment to another area of reserve.	2000 10000 5000	1000 NA	2002/03 2004/05
Open Channels						
Sewage Leakage	'Stinky Corner', Lake Cathie, Mulloway Rd, behind Community Hall, Vinegar Creek, Bonny Hills	Overflows during heavy rain	Review infiltration into sewage system	NA	NA	
<b>Community awareness</b>						
Community Awareness	Impact on Community Health and Safety	Little communication from Council	Implement education programs such as streamwatch or Yellow Fish Road	5000	1000	2002
		Community involvement decreases with effort required	Use local media to report on stormwater issues, including good news stories	NA	NA	2001
Northern side of Lake Cathie (Kenwood Drive, Lakewood Woods), Mulloway Rd.						
Saltwater Creek – siltation causing pooling						

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Mulloway Rd, behind Lake Cathie Community Hall	Lack of community education programs re: litter, fertilisers, pets, car washing, etc.	Encourage/enforce correct car washing practices, and disposal of garden wastes	N/A	1500	2001/02	
		Discourage hosing down of shop fronts	N/A	1500	2001	
<b>Lack of planning</b>						
Planning Issues	Bonny Hills	Lack of inter-lot drainage	Council's planning and assessment processes should address potential stormwater issues with new development.			
Lack of Regulatory documentations	No DCP'S	Implementation of a DCP similar to Newcastle City Council's DCP 50, dealing with stormwater run-off from new development	10000	NA		
	No LEP provisions	Council's planning and assessment processes should address potential stormwater issues at new developments.				
Limited policy	Review with other factors, when Council's Management Plan is next reviewed	NA	NA			
Lack of Planning						
No trunk drainage strategies						
No maintenance strategies						
No Section 94 Plans						
<b>Lack of Maintenance</b>						

**HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN**

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Decreased Water Quality</b>						
Nutrients	Catchment wide	Car washing Detergents Lawn fertilising Dog droppings	Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	1000 5000 NA 2000	1000 1500 5000 NA	2001 2001/02 2001 2002/03
Turbidity	Yippin Creek Hastings River, Blackbutt Ck	Increased due to insufficient erosion control on new development Due to red soils of Comboyne Region	Education/enforcement of builders, home gardeners, erosion control practices Investigate potential for installation of silt traps within catchments			
Litter	Particularly on highway and main roads CBD Blackbutt Ck., Cameron St.	Roadside litter	Rigorous enforcement of littering laws	5000	1000	2001

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
		Commercial litter – drink bottles, plastic bags, cigarette butts, etc	Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	2002
			Install devices to trap litter before it reaches receiving waters (Nettech litter socks, or Stormwater Systems Pratten Traps on outlets, or proprietary devices such as CDS units.	Nettech 20000ea Pratten 2500ea		
Industrial Pollution	Wauchope Industrial area	Need to ensure controls are in place	Rigorous enforcement of regulations such as POEO Act (1997)			
Suspended Solids	New waste disposal site at Pembroke CBD	Car washing in streets	Education regarding car washing practices	N/A	1500	2001/02
	Catchment wide	Cleaning of shop-fronts	Discourage "hosing down" of shop fronts	NA	1000	2001/02
Grease and Oil Pollution	Catchment wide	Run-off from roads, carparks, workshops	Install CDS unit or similar for carparks			
		Road side spillage and accidents, railway line	Ensure businesses and industries have appropriate control measures in place			
<b>Localised flooding from stormwater</b>						
Flooding	Eastern end of High Street adjacent to Timbertown Kitchens and Brandson's floorcoverings	Localised flooding from urban stormwater	Encourage onsite stormwater detention storage and re-use Augmentation of the stormwater system Increased maintenance to reduce pipe blockages	5000000 5000 5000 2006	5000	

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
<b>Impact on Aquatic and Terrestrial Habitats</b>						
Environmental Weeds infest riparian vegetation	Catchment wide, eg. Blackbutt Ck – Mahogany Way	Disposal of garden wastes	Education programs regarding disposal of garden wastes Encourage planting of native garden species.	1000	1000	2001
			Promote Landcare activities	NA	NA	2001
<b>Erosion</b>						
	Blackbutt Ck, Cameron St, Blackbutt Rd, Allan Rd & Mahogany Dr, upper Yippin Ck catchment	Stock on creek/river banks Unsealed road verges	Discourage stock access to river banks Investigate areas of unsealed road verges	NA	1500	Ongoing Every 3 yrs
		Removal of native vegetation	Replanting of bare soil			
		Inefficient erosion controls on new development/construction activities	Educate builders and homeowners and enforce correct erosion control procedures	NA	5000	2001
<b>Impact on aesthetics</b>						
Aesthetics	Blackbutt Ck. – Cameron St, Blackbutt Road, Allan Road and Mahogany Drive	Current structures could be improved to improve aesthetics	Augmentation of stormwater system and vegetation of channels			
	Particularly in upper Yippin Creek catchment	Litter decreases aesthetics	Education and more rigorous enforcement of littering regulations	5000	1000	2001
Community Health & Safety						

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ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Mosquito Breeding		Stagnant water, permanent water bodies	Improve drainage to discourage the stagnation of water			
Safety		Open flood channel	Install signs warning of dangers associated with flood waters Restrict access to most dangerous sites	1000	500	2002
Sewage Leakage (COUNCIL IS ADDRESSING THIS)	Blackbutt creek – through Golf Course/Timbertown/sportsfield Outlet into river, CBD	Surcharges through manholes during heavy rain	Undertake smoke and dye testing to identify illegal stormwater connections Sewerage system augmentation			
Lack of community awareness	Impact on Community Health and Safety					
Community Awareness	Low lying areas	Lack of awareness of risks associated with high flows and flooding	Implement education programs such as streamwatch or Yellow Fish Road	5000	1000	2002
	Blackbutt Creek, through sports field, Cameron Street	Lack of involvement/apathy	Use local media to report on stormwater issues, including good news stories	N/A	N/A	2001
		Little publicity regarding stormwater management issues and practices	Encourage correct car washing practices, and disposal of garden wastes	N/A	1500	2001
Lack of Planning						

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

ISSUE	LOCATIONS	CAUSE	OPTIONS	COST		TIMEFRAME
				Capital	Operating (pa)	
Planning Issues	Golf course	Lack of drainage infrastructure	Investigate opportunities for the improvement of infrastructure			
Lack of Regulatory documentations	Catchment wide	No LEP provisions	Council's planning and assessment processes should address potential stormwater issues with new development.			
		Limited policy	Review other factors, when Council's Management Plan is next reviewed	N/A	N/A	
		Lack of Planning				
		No trunk drainage strategies				
		No maintenance strategies				
		No Section 94 Plans				
		No DCP'S	Implementation of a DCP similar to Newcastle City Council's DCP 50, dealing with stormwater run-off from new development	10000		
<b>Lack of Maintenance</b>						
Maintenance	Catchment wide	Council operations and maintenance crews use incorrect procedures and do not clean up properly	Internal education programs within council regarding correct erosion control and clean up procedures	1000	ongoing	
		Lack of maintenance due to funding constraints	Direct more funds towards stormwater issues and maintenance			

NOTE: Educational options are highlighted in the above table and these are presented in a separate table below.

Educational options	Capital cost	Operating cost
Rigorous enforcement of littering laws	15000	3000
Educational programs such as Yellow Fish Rd, and targeting tourist activities.	15000	3000
Educational program targeting pet owners.	NA	4500
Educational program regarding fertilisers, car washing, and disposal of garden wastes.	NA	4500
Council could introduce a green waste collection program either through supply of green waste bins, or periodic kerbside collections	15000	4500
Implement a tree planting program by planting of appropriate trees/shrubs along stormwater system/revegetation of denuded creek banks	20/tree	NA

In addition, education programs need to target the wide variety of community members and should thus be composed of various components.

The following education program is designed to target the whole Hastings Shire to ensure a holistic approach to stormwater management.

Education programs are by no means fixed but evolve over time, depending on community needs and expectations and also on varying environmental conditions.

Below is a list of education components that were recommended for the Hastings area, outlining approximate costs. Suggested approaches for education programs can be found in later sections of this report.

It should be remembered that Port Macquarie population is mobile and thus education and awareness programs need to be target specific. Port Macquarie is also a major tourist area, with litter increasing during tourist seasons. Thus, the education program in terms of litter may seem pointless, however it should be remembered that stormwater management is being implemented in the whole of NSW and eventually will be in throughout the state.

By examining the above table it becomes clear that an education program in Port Macquarie would be very efficient in terms of stormwater management. Education programs do not need to be expensive and may involve a wide variety of tasks such as enforcement of littering laws, promoting Landcare activities and involving schools in water quality monitoring programs.

## EDUCATION PROGRAMS

**Stormwater Management in Florida:** Public Education - The Stormwater/NPS Management Section staff give numerous slide presentations each year on the impacts of stormwater and the proper management of stormwater. These presentations are given to local elected officials, the general public, and civic groups. Staff also participate in several workshops each year on the design of effective stormwater treatment systems that are held by professional organizations, such as the Florida Chamber or the Florida Engineering Society. Staff also use the Enviroscape watershed landscape to give presentations to school children, helping them to learn some of the basic concepts of watershed management and how they can help to reduce point-source pollution in their communities.

Using Section 319 grant funds, the Stormwater/NPS Management Section has developed and implemented a training program for public and private sector staff involved in the inspection of erosion, sediment, and stormwater controls. This program is designed to improve the construction and maintenance of BMPs during and after construction. It was developed to address the state stormwater programs' biggest deficiency - inspections to assure proper long-term operation and maintenance of BMPs. The course materials consist of a curriculum notebook, 12 hours of training, and a certificate of completion.

Florida Erosion, Sediment, and Stormwater Control Inspector Training Program

Educational options	Capital cost	Operating cost	Total cost
Education and Enforcement of erosion control	NA	15000	15000
Remove noxious weeds as education by doing	20000	5000	25000
Procedures on building sites, home gardens, etc	NA	NA	NA
Promote and support the efforts of urban landmarks/structures.	30000	3000	33000
Install signage warning of dangers of enterring drains/structures.	30000	3000	33000
Use local media to report on stormwater issues, including good news stories	NA	NA	NA
Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	15000	4500	19500
Encourage onsite stormwater detention storage and re-use	NA	NA	NA
Promote planting of low maintenance native garden species	NA	NA	NA
Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	15000	4500	19500
Discourage stock access to river banks	NA	1500	1500
Interrmal education programs within council procedures	NA	3000	3000
regarding correct erosion control and clean up			
Discourage housing down of shop fronts	NA	4500	4500
Promote water sensitive urban design	NA	NA	NA
TOTAL COST	113,000	56,000	169,000

**BMPs for Urban Development** Florida's growth management and urban stormwater management programs rely on both nonstructural and structural BMPs for controlling nonpoint source pollution and protecting designated uses of water bodies from the generation of NPS pollutants or to limit their transport off-site. They also are Florida's rapid urbanization. Nonstructural BMPs are those that can be used to prevent nonpoint source pollution and protect designated uses of water bodies from called "source controls". Florida's growth management program requires the use of nonstructural BMPs such as land and use management, preservation of wetlands and nonstructural BMPs such as land and use management, preservation of wetlands and neighborhoods programs is an excellent example of a nonstructural program that is helping to minimize the use of pesticides, fertilizers, and irrigation water by educating citizens and builders about the use of native plants.

Techology-based structural BMPs also are required on all new developments and developments to help mitigate the increased stormwater peak discharge rate, volume, and pollutant loading that accompanies urbanization. The most widely used BMPs used in developing areas include infiltration or infiltration ponds, constructed wetlands, sand filters, bioretention areas, wet buffer strips along streams, and swales. Florida's urban and construction BMPs, both structural and nonstructural, are described in detail in the Florida Development Manual: A Guide to Sound Land and Water Management

instructional presentations on videotape, a half-day review class, and an instructor providing for statewide implementation of the program with delivery at the local level. manual. The program is implemented cooperatively by DEP and local governments

**TABLE 7.2: COST BENEFIT ANALYSIS WITH TOTAL SCORES**

The table below is an expansion of table 7.2 (a). This table contains the options that Council wishes to implement over a 5-year expenditure period. Each option was linked to stormwater issues and options and. This allowed for the calculation of a total score (also called the benefit of the option) to be calculated. The calculation was undertaken as follows: the scores of the issues (see table 6.4) were added up and multiplied with the scored of the objectives (see table 6.2). The impact on the community was stated for each option. This is usually positive but may be negative if, for example, safety issues are increased when addressing other issues.

PORT MACQUARIE		COST Capital Operating (pa)	LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
1.	Rigorous enforcement of littering laws	5000	1000	Water quality 15 Aesthetics 1 Awareness 5	Water quality 927 Aesthetics 99 Awareness 145 $(15 + 1 + 5) \times (927 + 99 + 145) = 24591$	positive	2001
2.	Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 15 Aesthetics 1 Awareness 5	Water quality 927 Aesthetics 99 Awareness 145	Positive	2002
3.	Undertake regular audits of industrial premises as part of trade waste program	NA	2000 every 3-5 yrs	Water quality 15	Water quality 927 13905	Positive	2001/02
4.	Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	5000	1500	Water quality 15	Water quality 927 13905	Positive	2001/02
5.	Education program targeting pet owners.	1500	1500	Water quality 15 Awareness 5	Water quality 927 Awareness 145 21440	Positive	2001/02
6.	Investigate potential sites for installing silt traps	2000	NA	Water quality 15	Water quality 927 13905	Positive	2002/03-2006/07

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
	Capital	Operating (pa)					
7. Education of builders/concrete industry	1000	1000	Water quality 15 awareness 5	Water quality 927 Awareness 145	21440	Positive	2001/02
8. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Water quality 15 Awareness 5	Water quality 927 Awareness 145	21440	positive	2001
9. Sealing of road shoulders to minimise erosion (kerb & gutter)	500000	5000	Water quality 15 Erosion 20	Water quality 927 Erosion 767	59290	Positive	2001/02 to 2006/07
10. Construct groynes/riffle zones	20000	1000	Erosion 20	Erosion 767	15340	Positive	2006/07
11. Investigate possibility of vegetating drains for visual amenity	5000		Aesthetics 1	Aesthetics 99	99	Positive	2004/05
12. Promote water Sensitive Urban Design on new developments	NA	NA	Water quality 15 Aesthetics 1 Awareness 5	Water quality 927 Aesthetics 99 Awareness 145	24591	Positive	2003/04
13. Encourage planting of native species in gardens	NA	NA	Habitats 3	Habitats 687	2061	Positive	
14. Reduce the number of stormwater discharges into important habitat areas such as the wetland behind the racecourse.	60000	2000	Habitats 3	Habitats 687	2061	Positive	2006/07 med/long term
15. Install pollution control devices	50000	3000	Habitats 3	Habitats 687	2061	Positive	2006/07 med/long term

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OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
	Capital	Operating (pa)					
16. Fence off most dangerous areas Minimise the number of stormwater channels discharging onto the beaches in future	100000 NA	2000-03-23 maintenance NA	Health & safety 2	Health & safety 604	1208	Positive	2006/07
17. Increase water depth of detention ponds (this may increase the safety issue)	20000	10000	Health & safety 2	Health & safety 604	1208	May be negative if the safety issue is increased	1 area /yr ongoing
18. Discourage hosing down of shop fronts	NA	1500	Awareness 5	Awareness 145	725	positive	2001
19. Extend/augment drainage system to avoid inundation of reserve	300000	5000	Planning 10	Optimal infrast. 245	2450	Positive	2002/03
20. Investigate priorities for stormwater flow reduction through on-site detention, or construction of major detention/retention basins	2000	NA	Planning 10	Optimal infrast. 245	2450	Positive	2006 (maybe one or two per yr)
21. Education and Enforcement of erosion control procedures on building sites, home gardens, etc	1000	1000	Planning 10 Awareness 5	Awareness 145 Optimal infrast. 245	5840	Positive	Ongoing Every 3-5 yrs
22. Increase preparedness for potential accidents, spills by educating industries re: drainage networks	1000	2000	Planning 10	Optimal infrast. 245	2450	Positive	Ongoing Every 3 - 5 yrs
23. Develop LEP provisions, Amend Subdivision Code 94	20000	NA	Planning 10	Optimal infrast. 245	2450	Positive	2001/02

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

OPTIONS	COST	LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
	Capital (pa)	Operating (pa)				
24. Consider the findings of Flood Studies in planning and decision-making processes.	NA	NA	Planning 10	Optimal infrast. 245	2450	Positive ongoing
25. Divert more rates towards stormwater maintenance strategy (this is a funding issue)	NA	200000	Planning 10	Optimal inflast. 245	2450	Positive ongoing
26. Seek low cost/low maintenance solutions to stormwater issues	NA	NA	Planning 10	Optimal inflast. 245	2450	positive ongoing

### CAMDEN HAVEN

OPTIONS	COST	LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
	Capital (pa)	Operating (pa)				
27. Drainage to be constructed first at new development sites (ie amend codes & policies & erosion control)	NA	NA	Water quality 8	Water quality 1075	8600 positive	2001/02
28. Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	5000	Water quality 8 Awareness 10	Water quality 1075 Awareness 930	8840 Positive	2001 ongoing & catchment wide
29. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	1000	1000	Water quality 8 Awareness 10	Water quality 1075 Awareness 930	8840 Positive	2001/02

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVES	TOTAL SCORE	IMPACT ON COMMUNITY	TIMEFRAME
	Capital	Operating (pa)					
30. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Water quality 8 Awareness 10	Water quality 1075 Awareness 930	8840	Positive	2001
31. Rigorous enforcement of littering laws	5000	1000	Water quality 8 Awareness 10	Water quality 1075 Awareness 930	8840	Positive	2001
32. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 8 Awareness 10	Water quality 1075 Awareness 930	8840	Positive	2002
33. Investigate potential for installation of silt traps	2000	NA	Water quality	Water quality 1075	8600	Positive	2002/03
34. Undertake weed control	20000	5000	Habitats 4	Habitats 930	3720	positive	2003/04
35. Promote Landcare groups and activities	NA	NA	Habitats 4 Awareness 10	Habitats 930	3720	Positive	2001
36. Replant areas with native vegetation	10000	1000	Habitats 4 Awareness 10	Habitats 930 Awareness 930	2604	Positive	2002/03
37. Use local media to report on stormwater issues, including good news stories	NA	NA	Awareness 10	Awareness 930	9300	Positive	2001/02
38. Encourage/enforce correct car washing practices, and disposal of garden wastes	NA	1500	Awareness 10	Awareness 930	9300	positive	2001/02

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

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**LAKE CATHIE/BONNY HILLS**

OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVE S	TOTAL SCORE	IMPACT ON COMMUNIT Y	TIMEFRAME
	Capital	Operating (pa)					
39. Promote low maintenance, native garden species	NA	NA	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001/02
40. Education with regard to appropriate fertiliser use	1000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
41. Install GPT	30000	3000	Water quality 8	Water quality 860	8660	Positive	2001/02
42. Supply bins and plastic bags in popular dog walking areas for disposal of droppings	5000	1500	Water quality 8	Water quality 860	8660	Positive	2001/02
43. Rigorous enforcement of littering laws	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
44. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2002
45. Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	5000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
46. Investigate sealing of road shoulders to minimise erosion	20000	1000	Water quality 8	Water quality 860	8660-	Positive	2001/02
47. Investigate potential for installation of silt traps	2000	NA	Water quality 8	Water quality 860	8660	Positive	2002/03
48. Undertake weed control	20000	5000	Habitats 4	Habitats 965	3860	Positive	2003/04
49. Promote plating of native species	NA	NA	Habitats 4 Awareness 10	Habitats 965 Awareness 830	25130	Positive	2001/02
50. Investigate and seal high priority/high erosion road shoulders.	50000	1500	Erosion 5	Erosion 830	4150	Positive	2003/04

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OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVE S	TOTAL SCORE	IMPACT ON COMMUNIT Y	TIMEFRAME
	Capital	Operating (pa)					
39. Promote low maintenance, native garden species	NA	NA	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001/02
40. Education with regard to appropriate fertiliser use	1000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
41. Install GPT	30000	3000	Water quality 8	Water quality 860	8660	Positive	2001/02
42. Supply bins and plastic bags in popular dog walking areas for disposal of droppings	5000	1500	Water quality 8	Water quality 860	8660	Positive	2001/02
43. Rigorous enforcement of littering laws	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
44. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2002
45. Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	5000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
46. Investigate sealing of road shoulders to minimise erosion	20000	1000	Water quality 8	Water quality 860	8660-	Positive	2001/02
47. Investigate potential for installation of silt traps	2000	NA	Water quality 8	Water quality 860	8660	Positive	2002/03
51. Regrade banks	10000	1000	Health & safety 4	Health & safety 740	2960	Positive	2002/03
52. Relocate playground equipment to another area of reserve.	5000	NA	Health & safety 4	Health & safety 740	2960	Positive	2004/05
53. Implement education programs such as streamwatch or Yellow Fish Road	5000	1000	Awareness 10	Awareness 830	8300	Positive	2002

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVE S	TOTAL SCORE	IMPACT ON COMMUNIT Y	TIMEFRAME
	Capital	Operating (pa)					
39. Promote low maintenance, native garden species	NA	NA	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001/02
40. Education with regard to appropriate fertiliser use	1000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
41. Install GPT	30000	3000	Water quality 8	Water quality 860	8660	Positive	2001/02
42. Supply bins and plastic bags in popular dog walking areas for disposal of droppings	5000	1500	Water quality 8	Water quality 860	8660	Positive	2001/02
43. Rigorous enforcement of littering laws	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
44. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2002
45. Education and Enforcement of erosion control procedures on building sites, home gardens, etc	NA	5000	Water quality 8 Awareness 10	Water quality 860 Awareness 830	13520	Positive	2001
46. Investigate sealing of road shoulders to minimise erosion	20000	1000	Water quality 8	Water quality 860	8660-	Positive	2001/02
47. Investigate potential for installation of silt traps	2000	NA	Water quality 8	Water quality 860	8660	Positive	2002/03
54. Use local media to report on stormwater issues, including good news stories	NA	NA	Awareness 10	Awareness 830	8300	Positive	2001
55. Encourage/enforce correct car washing practices, and disposal of garden wastes	1500	Awareness 10	Awareness 830	8300	Positive	2001/02	
56. Discourage hosing down of shop fronts	NA	1500	Awareness 10	Awareness 830	8300	Positive	2001

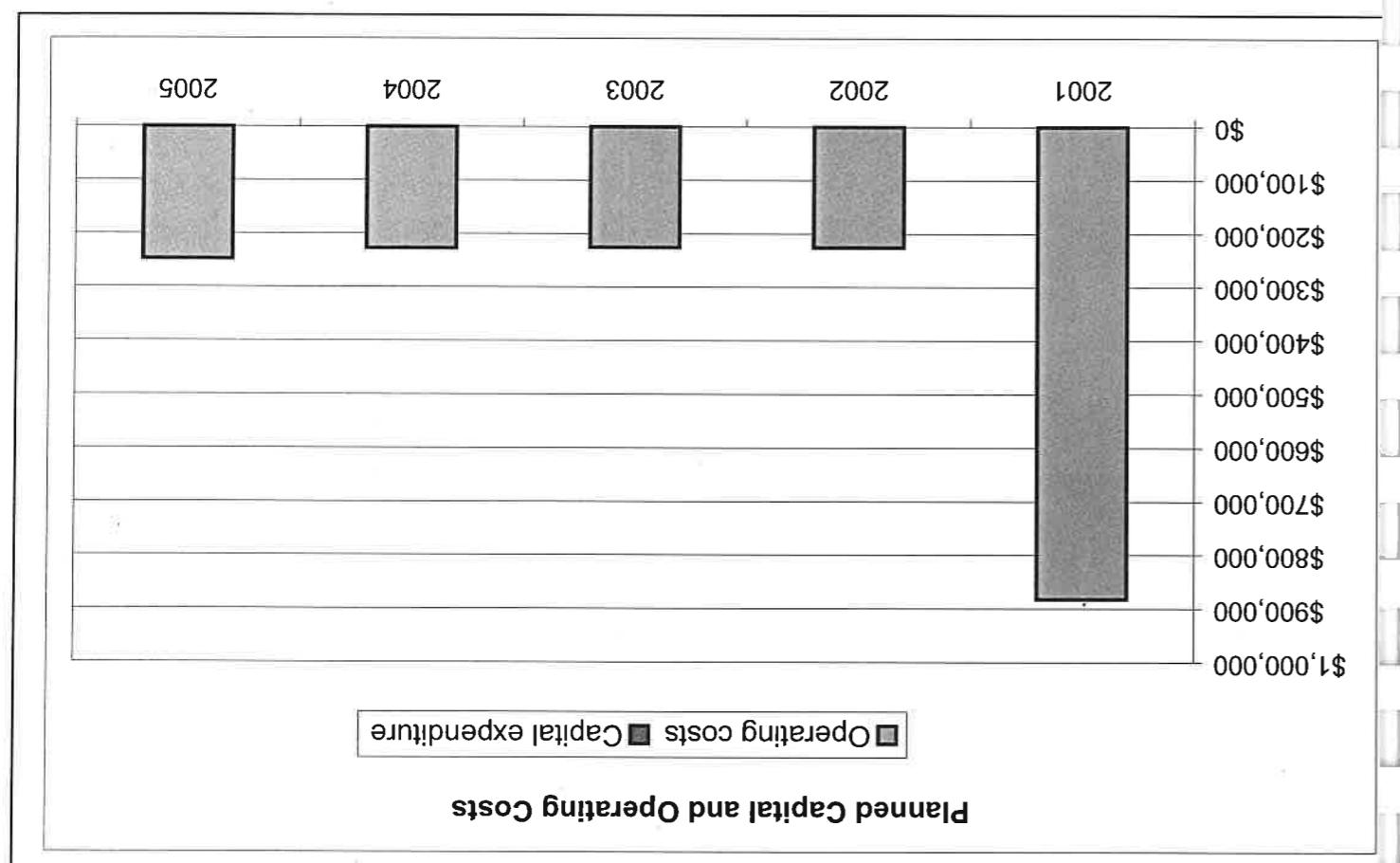
HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

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WAUCHOPE						
OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVE S	TOTAL SCORE	IMPACT ON COMMUNI TY
	Capital	Operating (pa)				
57. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
58. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	5000	1500	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
59. Education/enforcement of builders, home gardeners, erosion control practices	NA	5000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
60. Investigate potential for installation of silt traps within catchments	2000	NA	Water quality 8	Water quality 460	3680	Positive
61. Rigorous enforcement of littering laws	5000	1000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
62. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
63. Education regarding car washing practices	NA	1500	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive
64. Discourage "hosing down" of shop fronts	NA	1000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

OPTIONS	COST		LINK TO ISSUES	LINK TO OBJECTIVE S	TOTAL SCORE	IMPACT ON COMMUNI TY	TIMEFRAME
	Capital	Operating (pa)					
65. Encourage onsite stormwater detention storage and re-use	500000	5000	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive	2006
66. Education programs regarding disposal of garden wastes	1000	1000	Habitats 6 Awareness 12	Habitats 620 Awareness 620	22320	Positive	2001
67. Encourage planting of native garden species.	NA	NA	Habitats 6 Awareness 12	Habitats 620 Awareness 620	7440	Positive	2001
68. Promote Landcare activities	NA	NA	Habitats 6 Awareness 12	Habitats 620 Awareness 620	2320	Positive	2001
69. Discourage stock access to river banks	NA	1500	Water quality 8 Awareness 12	Water quality 460 Awareness 620	21600	Positive	Ongoing Every 3 yrs
70. Install signs warning of dangers associated with flood waters	1000	500	Health & safety 4 Awareness 12	Health & safety 650	2600	Positive	2002
71. Use local media to report on stormwater issues, including good news stories	NA	NA	Awareness 12	Awareness 620	7440	Positive	2001
72. Encourage correct car washing practices, and disposal of garden wastes	NA	1500	Awareness 12	Awareness 620	7440	Positive	2001
73. Internal education programs within council regarding correct erosion control and clean up procedures		1000	Awareness 12	Awareness 620	7440	Positive	ongoing



Options were tabulated into a 5-year expenditure program (see Appendix E) to compare expenditures for the next 5 years as shown in the graph below.

**TABLE 7.3: COST-BENEFIT MATRIX**  
KEY: The option to the matching numbers can be found in Table 7.2.

**Table 7.3: Cost-Benefit Matrix**

		Increasing Benefit ↑				
		> 50,000	\$100,000 to \$50,000	\$50,000 to \$10,000	\$10,000 to \$5,000	<\$5,000
↑ Increasing Cost →						
> 50,000	9					
10,000 to 50,000	65	4,5,10,45,58, 69	1,2,7,8,43,40,4 4,61,62,63, 64,	3,6,12,39,49, 69		
5,000 to 10,000	53	28,41,42,46, 53	21,29,30,31, 32, 55,56, 72	27,33,37,38, 47,54,67, 71,73		
1,000 to 5,000	14,15	22,23,34,36 ,48,49	57	13,20,24, 26,33,35 ,60,68,70		
< 1,000			11, 18			
>\$100,000						

**Increasing Benefit ↑**

**Decreasing Cost →**

OPTIONS	COST	TIMEFRAME AND RESPONSIBILITY	
		Capital (pa)	Operating (pa)
1. Rigorous enforcement of littering laws	5000	1000	Council to enforce littering laws starting in the Year 2001
2. Education programs such as Yellow Fish Rd., or targeting tourist activities.	5000	1000	Council in conjunction with DLWC to implement an education program, implementing programs such as the Yellow Fish Road by 2002
3. Undertake regular audits of industrial premises as part of trade waste program	NA	2000	every 3-5 yrs by 2001/02
4. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	5000	1500	Council to supply bins and plastic bags in popular dog walking areas by 2001/02
5. Education program targeting pet owners.	1500	1500	Council to educate pet owners as part of the education program by 2001/02
6. Investigate potential sites for installing slit traps (Hastings River and Kooloonbunge Creek) to investigate feasibility of installing slit traps by 2002/03.	2000	NA	Council to investigate feasibility of installing slit traps by 2002/03.
7. Education of builders/concrete industry	1000	1000	Council to educate builders as part of the education program by 2001/02
8. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Council to implement an education program by 2001
9. Sealing of road shoulders to minimise erosion (kerb & gutter) in Ocean Drive, Lake Rd, Koala Rd	500000	5000	Council to seal road shoulders in problem areas from 2001/02 to 2006/07
10. Construct gardens/triffle zones in the rainforest reserve in Lighthouse Beach Rd, Koala Rd	200000	1000	Council to construct gardens/triffle zones by 2006/07
11. Investigate possibility of vegetating drains by 2004/05	5000		Council to investigate the possibility under the wharf near the Fishermans Co-op and along Kooloonbunge Creek

Table 8.1: Stormwater Management Actions

The following strategies have been developed from the management options in section 8.0 and these focus on source control, practicality and cost-effectiveness. The strategies take into account stormwater values and objectives described in Sections 4.0 and 5.0. After evaluation of options (section 8.0), these options were translated into actions with accordance to budget, responsibility and timeframe, as outlined below.

## 8.0 IMPLEMENTATION STRATEGIES

OPTIONS	COST	TIMEFRAME AND RESPONSIBILITY	
		Capital (pa)	Operating (pa)
12. Promote Water Sensitive Urban Design on new developments	NA	NA	Council to promote Water Sensitive Urban Design by 2003/04
13. Encourage planting of native species in gardens	NA	NA	Council to encourage Planting of native trees as part of the education program by 2001.
14. Reduce the number of stormwater discharges into wetland behind the racecourse.	60000	2000	Council to reduce the number of stormwater discharges into wetland behind the racecourse.
15. Install pollution control devices behind the race-course	50000	3000	Council to install pollution control devices behind the race-course.
16. Fence off most dangerous areas and minimise the number of stormwater channels discharging onto the beaches in future	100000	2000-03-23	Council to fence off most dangerous areas by 2006/07
17. Increase water depth of detention ponds on the playround (this may increase the safety issue)	100000	1000	Council to increase the water depth of detention ponds (1 area /yr, Ongoing)
18. Discourage housing down of shop fronts	NA	1500	Council to discourage housing down of shop fronts as part of the education program by 2001
19. Extend/upgrade drainage system to avoid inundation of reserve	300000	5000	Council to extend/upgrade drainage system to avoid inundation of reserve
20. Investigate priorities for stormwater reduction by 2006	2000	NA	Council to investigate stormwater reduction by 2006
21. Education and Enforcement of erosion control procedures as part of an education program (Every 3-5 yrs)	1000	1000	Council to enforce erosion control procedures on erosion control basins
22. Increase preparedness for potential accidents, spills by etc	2000	2000	Council to increase preparedness for potential accidents, spills by etc
23. Develop LEP provisions, Amended Subdivision Code 94 and Amend Subdivision Code 94	20000	NA	Council to develop LEP provisions by 2001/02
24. Consider the findings of Flood Studies in planning and decision-making processes.	NA	NA	Council to consider findings of Flood Studies (ongoing)
25. Diversify rates towards stormwater maintenance strategy (this is a funding issue)	200000	NA	Council to diversify more rates towards stormwater maintenance (Ongoing)
26. Seek low cost/low stormwater issues	NA	NA	Council to seek low cost/low maintenance solutions (ongoing)

OPTIONS	COST	TIMEFRAME	
		Capital	Operating (pa)
<b>CAMDEN HAVEN</b>			
27. Drainage to be constructed first at new development sites drains are constructed early at new development sites by 2001/02	NA	NA	Council to ensure that stormwater erosion control (ie amend codes & policies & building sites, home gardens, etc)
28. Education and Enforcement of erosion control procedures on construction and plastic bags program by 2001	5000	NA	Council to enforce erosion control procedures as part of an education program by 2001
29. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	1000	1000	Council to supply bins in popular dog walking areas by 2001/02
30. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Council to implement an education program by 2001
31. Rigorous enforcement of littering laws	5000	1000	Council to enforce littering laws as part of an education program by 2001
32. Education programs such as Yellow Fish Rd., or targeting DLWC to implement education tourist activities.	5000	1000	Council in conjunction with DLWC to implement education programs such as the Yellow Fish Rd by 2002
33. Investigate potential for installation of slit traps in Watson Taylor Lake and Googly's Lagoon	2000	NA	Council to investigate potential for installing a slit trap by 2002/03
34. Undertake weed control in David Cambell Drive, North Haven	20000	5000	Council and local environmental groups to undertake weed control by 2003/04 (this may be part of an education program)
35. Promote Landcare groups and activities	NA	NA	Council to promote Landcare activities by 2001
36. Replant areas with native vegetation in David Cambell Drive, North Haven	10000	NA	Council and local environmental groups and activities by 2001
37. Use local media to report on stormwater issues, including good news stories	NA	NA	Council to use the local media to report on stormwater issues by 2001/02
38. Encourage/enforce correct car washing practices, and disposal of garden wastes	1500	NA	Council to encourage correct car washing practices, and disposal of garden wastes by 2001/02
39. Promote low maintenance, native garden species	NA	NA	Council to promote planting of suitable trees as part of an education program by 2001/02

**LAKE CATHIE/BONNY HILLS**

OPTIONS	COST	TIMEFRAME	
		Capital	Operating (pa)
<b>LAKE CATHIE/BONNY HILLS</b>			
35. Promote Landcare groups and activities	NA	NA	Council to encourage correct car washing practices, and disposal of garden wastes by 2001/02
36. Replant areas with native vegetation in David Cambell Drive, North Haven	10000	NA	Council and local environmental groups to undertake weed control by 2002/03 (this may be part of an education program)
37. Use local media to report on stormwater issues, including good news stories	NA	NA	Council to use the local media to report on stormwater issues by 2001/02
38. Encourage/enforce correct car washing practices, and disposal of garden wastes	1500	NA	Council to encourage correct car washing practices, and disposal of garden wastes by 2001/02
39. Promote low maintenance, native garden species	NA	NA	Council to promote planting of suitable trees as part of an education program by 2001/02

40. Education with regard to appropriate fertiliser use	1000	1000	Council to implement an education program by 2001
41. Install GPT immediately downstream of Ocean Drive (stinky corner)	30000	3000	Council to install a GPT by 2001/02
42. Supply bins and plastic bags in popular dog walking areas for disposal of droppings	5000	1500	Council to supply bins and plastic bags in popular dog walking areas by 2001/02
43. Rigorous enforcement of littering laws	5000	1000	Council to enforce littering laws by 2001
44. Education programs such as Yellow Fish Rd, or targeting tourist activities.	5000	1000	Council in conjunction with DLWC to implement education programs such as the Yellow Fish Road by 2002
45. Education and Enforcement of erosion control	NA	5000	Council to enforce erosion control as part of an education program by 2001
46. Investigate sealing of road shoulders to minimise erosion road shoulders to minimise erosion by 2001/02	20000	1000	Council to investigate sealing of road shoulders to minimise erosion by 2001/02
47. Investigate potential for erosion in Vimegar Creek, Bonny Hills	2000	NA	Council to investigate potential for erosion by 2002/03
48. Undertake weed control in Lake Cathie, Panorama Drive, Fiona Cres	20000	5000	Council with local environmental groups to undertake weed control by 2003/04 (this may be part of an education program)
49. Promote planting of native species in Lake Cathie, Fiona Cres	NA	NA	Council to promote planting of suitable garden species by 2001/02
50. Investigate and seal high priority/high erosion road shoulders.	50000	1500	Council to investigate the sealing of high priority road shoulders by 2003/04
51. Regrade banks	10000	1000	Council to regrade banks by 2002/03
52. Relocate playground equipment to another area of reserve.	5000	NA	Council to relocate the playground equipment to another area of reserve.
53. Implement education programs such as streamwatch or Yellow Fish Road	5000	1000	Council in conjunction with DLWC to implement education programs such as the Yellow Fish Road by 2002
54. Use local media to report on stormwater issues, including good news stories	NA	NA	Council to use local media to report on stormwater issues by 2001
55. Encourage/enforce correct car washing practices, and practices as part of an education program by 2001/02	NA	1500	Council to enforce correct car washing practices, and practices as part of an education program by 2001/02
56. Discourage housing down of shop fronts	NA	1500	Council to discourage housing down of shop fronts by 2001

WATERSHED OPTIONS	COST		TIMEFRAME
	Capital	Operating (pa)	
57. Education regarding appropriate use of fertilisers, car washing, and disposal of garden wastes.	1000	1000	Council to implement an education program by 2001
58. Supply bins and plastic bags in popular dog walking areas for disposal of droppings.	5000	1500	Council to supply bins and plastic bags in popular dog areas by 2001/02
59. Education/enforcement of building, home gardeners, erosion control practices, education program about correct erosion control procedures by 2001	NA	5000	Council to implement an education/enforcement of building, home gardeners, erosion control practices, education program about correct erosion control procedures by 2001
60. Investigate potential for installation of silt traps within Yippim Creek, Hastings River and Blackbutt Cr.	2000	NA	Council to investigate the potential for installing silt traps by 2002/03
61. Rigorous enforcement of littering laws as part of an education program by 2001	5000	1000	Council to enforce littering laws as part of an education program by 2001
62. Education programs such as Yellow Fish Rd, or targeting tourist activities.	5000	1000	Council in conjunction with DLWC to implement an education program such as the Yellow Fish Road by 2002
63. Education regarding car washing practices	NA	1500	Council to educate the community about correct practices by 2001/02
64. Discourage "hosing down" of shop fronts	NA	1000	Council to discourage hosing down of shop fronts as part of and education program by 2001/02
65. Encourage onsite stormwater detention storage and re-use	500000	5000	Council to encourage onsite detention storage and reuse by 2006
66. Education programs regarding disposal of garden wastes	1000	1000	Council to implement education programs such as education about garden wastes by 2001
67. Encourage planting of native garden species.	NA	NA	Council to encourage planting of native garden species by 2001
68. Promote Landcare activities	NA	NA	Council to promote Landcare activities by 2001
69. Discourage stock access to river banks	NA	1500	Council to discourage stock access to river banks (On-going)
70. Install signs warning of dangers associated with flood waters	1000	500	Council to install signs warning of dangers associated with flood waters by 2002
71. Use local media to report on stormwater issues, including good news stories	NA	NA	Council to use the local media to report on stormwater issues as part of an education program by 2001
72. Encourage correct car washing practices, and disposal of garden wastes	NA	1500	Council to encourage correct car washing practices by 2001

ISSUE	OPTIONS	WATER QUALITY	EDUCATION	AESTHETICS	HABITATS	SAFETY	WATER QUALITY	EDUCATION	AESTHETICS	HABITATS	SAFETY	WATER QUALITY	EDUCATION	AESTHETICS	HABITATS	SAFETY	WATER QUALITY	EDUCATION	AESTHETICS	HABITATS	SAFETY	WATER QUALITY	EDUCATION	AESTHETICS	HABITATS	SAFETY
		Install devices to trap litter before it reaches receiving waters (Netech litter such as CDs units).	Implication of a DCP similar to Newcastle City Council's DCP 50, dealing with stormwater runoff from new developments																							

#### GENERIC OPTIONS (COMMON TO ALL AREAS)

Below is a summary of options, which are common for all areas and the link to the issues they address are also shown.

Components described both in the table above and in the following section of this report.

- In summary, the most highly recommended option for all areas was the implementation of an education program. This program, consists of various components described both in the table above and in the following section of this report.
- In summary, the most highly recommended for Wauchope.
- Education was highly recommended for Wauchope.
- and investigating the possibility of installing a slit trap.
- Similarly for Lake Chiche/Bomby Hills the most significant options were education installing a slit trap and education.
- Stormwater drains early during the new development stages, investigation of stormwater management during the industrial area, installing a slit trap and promoting water sensitive urban design on new developments.
- For Camden Haven, the most highly recommended options were to construct stormwater drains early during the new development stages, investigation of stormwater management during the industrial area, installing a slit trap and promote water sensitive urban design on new developments.
- For the Port Macquarie area the most significant options i.e. Those that were highly recommended were: education, auditing the industrial area, installing a slit trap choose the most feasible and beneficial options.
- Options were widely spread in the cost-benefit matrix which allows Council to choose thus filter out the most significant options.
- Through the cost-benefit analysis it became apparent that not all options are feasible for the stormwater management in the Hastings area. The implementation strategy thus filter out the most significant options.

#### SUMMARY OUTCOMES OF THE COST-BENEFIT ANALYSIS:

OPTIONS	TIMEFRAME	
	CAPITAL	OPERATING
73. Internal education programs	NA	1000

Effective stormwater management should aim at an innovative, site-specific approach. An integrated approach is required to ensure effective implementation to maximise future management and improvement of the stormwater system have been addressed in the implementation strategy.

Both deficiencies in current stormwater management practices and a guideline for All stormwater work should be carried out in accordance with Water Sensitive Urban Design. It refers to minimising the impact of development on the water cycle and maximising the multiple use benefits of a stormwater system. The following info is from an EPA handbook:

The overall goals of water sensitive urban design are:

- preservation of existing topographic and natural features, including watercourses and wetlands
- protection of surface water and groundwater resources
- integration of public open space with stormwater drainage corridors,
- maximising public access, passive recreation and visual amenity.

The broader principles of water sensitive urban design include:

- minimising use of formal drainage system (e.g. pipes)
- encouraging infiltration (where appropriate)
- encouraging stormwater reuse

This principle is based on minimising the impact of development on the total water cycle and maximising the multiple use benefits of a stormwater system.

## WATER SENSITIVE URBAN DESIGN

All structural options have taken into consideration the principle of water sensitive urban design.

All stormwater should be carried out in accordance with Water Sensitive Urban Design. It refers to minimising the impact of development on the water cycle, and maximising the multiple use benefits of a stormwater system. The following info is from an EPA handbook:

The overall goals of water sensitive urban design are:

- preservation of existing topographic and natural features, including watercourses and wetlands
- protection of surface water and groundwater resources
- integration of public open space with stormwater drainage corridors,
- maximising public access, passive recreation and visual amenity.

ISSUE	OPTIONS
WATER QUALITY	Increase frequency of maintenance of the stormwater system (e.g. GPT, street sweeping)
ESTHETICS	Planning
MAINTENANCE	FLOODING
WATER QUALITY	Supply bins and plastic bags in popular dog walking areas for disposal of droppings.
WATER QUALITY	Supply bins and plastic bags in popular dog walking areas for disposal of silt traps

8.2 MANAGEMENT STRATEGY

It is advised that this SMP is reviewed and revised on an on-going forum to ensure that actions are implemented and that actions do indeed improve stormwater management to the satisfaction of both the Council and the community. Regular meetings will aid, as does the involvement of other groups such as Total Catchment Committees, Estuary Committees, etc.

This Stormwater Management Plan is designed to be implemented in conjunction with other plans such as the Estuary Management Plan, Kooloombung Creek catchment Management Action Plan, SOE Report, etc. and it should work closely with existing local projects.

The focus of the actions should be in the following hierarchy: to retain/restore valuable features of the water environment, to control pollution at its source and to implement “end of pipe” solutions. This should also include both structural and non-structural solutions.

- Inclusion of natural habitats (e.g. watercourses) within the development area, primarily within open space areas. This includes the provision of buffer zones adjacent to watercourses and other wetland bodies.
  - Integration of major (above ground) stormwater systems as positive features within the urban design rather than purely functional elements to be ‘hidden’ (e.g. avoiding back fences adjacent to drainage reserves).
  - Adoption of water sensitive road development standards. These can include reduced paved widths and the use of grass swales in place of kerb and gutter and piped stormwater drains
  - Use of compact development forms. For example, reducing individual block sizes and increasing communal open space (and stormwater drainage) areas to achieve the same density as a standard residential development
  - Water sensitive car park design. This can include substitutes for impervious surfaces such as pavers or reinforces grass, particularly in infrequent use parking areas. Runoff can also be managed by grass infiltration of runoff can also be considered.

- Water sensitive urban design principles can be adopted at a range of development scales, including:
  - the overall extent of proposed development areas
  - the road and block layout within a development
  - development forms on individual blocks

Could street sweeping be the simple solution to all stormwater problems? Of course developments in sweeping, which professionals who are involved in this subject are one important part of the solution. Hence, this issue is devoted to new developments in areas already extensively developed? High-efficiency sweeping may be the situation in areas that drains to our streams. What do we do about improving small portion of the area that drains to our streams. What do we do about new developments. But even in a rapidly growing area new development from new developments. So much discussion and regulatory effort is devoted to controlling pollution from new runoff, this may be the most effective pollution reduction technique ever conceived. However, for our urban waterways that receive a large dose of pollutant quality. Since the solution to this complicated problem involves more than just water runoff, this may be the most effective pollution reduction technique ever conceived.

Council is undertaking street sweeping at present which is a fairly cost effective method of reducing pollutants. However, various methods of control may be required in conjunction.

Commercial areas are considered to generate the highest amount of street litter. Therefore, these areas should be swept as a priority over other areas.

It is considered that for street sweeping to prevent gross pollutants from entering the stormwater system, the sweeping needs to occur before each rainfall event. Given that rainfall in Port Macquarie occurs regularly, street sweeping would need to occur on a daily basis to be effective.

Roads, carparks and footpaths make up approximately 70% of urban impervious surfaces, and are a major area of pollutant accumulation (VSC, draft 1998). Street sweeping is widely adopted in Newcastle to prevent street borne pollutants entering stormwater systems. However, there is an opportunity to enhance the effectiveness of street sweeping by specifically targeting 'hot spots', and/or increasing the frequency of sweeping operations.

## **8.2.1 Street Sweeping**

### **Non-Structural Measures**

The following section is an expansion or explanation of some of the options mentioned earlier and will outline details of some of the possible non-structural options for Council to follow.

Hastings Council may also gain increased community support and participation through the establishment of a public information framework relating to stormwater issues and concerns within Hastings' urban stormwater catchment.

The implementation plan aims at identifying areas of approval and the establishment of a monitoring and review phase. It will enable the Hastings Council to outline a financial program, identifying major capital investment time and cost. From the cost-benefit analysis it became evident that the management strategy should focus on the mitigation of identified high priority issues.

- Interpretive signage near existing and future structural measures (e.g GPT's)
- Leaflets sent out with rates notices
- Advertising in local papers, ie mayoral messages

include:

Some common measures adopted for raising public awareness regarding stormwater

such, could be incorporated into an overall pollution control strategy. drops and brochures, are an effective method for increasing public awareness, and as Public education campaigns, which may include public displays, advertisements, letter

fertilisers can have on the quality and amenity of receiving waters. Many people do not generally understand the impacts that litter, sediment, detergents and overseas countries where 'combined' systems are used. Also, the local community misconception that stormwater runoff goes to a sewage treatment plant, as is in many communities ignore waters with little or no treatment prior to discharge. It is a common to the surrounding waters with little or no treatment prior to discharge. It is a common proportion of pollution that occurs in urban areas is directly attributable to

### **8.2.3 Implement A Public Education Program**

Rehabilitation of actively eroding creek banks will stop on-going supplies of sediment would also minimise organic loads entering the stormwater system. grasses and shrubs. Removal of weeds from within and around these waterways reshaping of the banks to a gentler slope, and stabilisation of these banks with native to the stormwater system. Works required to rehabilitate creek banks would include to the street sweeping operation to reduce the overall pollutant washoff loads

### **8.2.2 Creek Rehabilitation**

The ability of a street sweeping operation to reduce the overall pollutant washoff loads depends on several things. First is the street sweeper's innate ability, when operated properly, to remove accumulated sediment. Another is the environmental dynamics of sediment accumulation and resuspension, and of sediment washoff during storm events plus suspended sediment removal by downstream water quality controls

(source; <http://www.mrse.org/stormwater>). The pollutants found in stormwater runoff, such as streets, driveways and parking lots that accumulate on impervious areas such as streets, driveways and parking lots that accumulate on previous material commonly referred to as "street dirt" is highly contaminated with all of

Using a street sweeper to clean a street is the preferred over flushing. However, only one type of street sweeper will actually get the street clean. That type of sweeper has been referred to as a "high efficiency sweeper" since by definition it is highly efficient in picking up a large portion of the very fine particulate material found accumulated on street surfaces.

- Encourage litter collection facilities in private business localities
- School students could also be used to continue the study of gross pollutants in the creek, with follow up audits, cleaning of mangrove areas, and displays at local shopping centres.
- Public education is an important part in stormwater management. This action provides ownership to the community by informing the community about values of a healthy, well-maintained stormwater system. Public interest will be encouraged through education and ensured community involvement in the stormwater process. Community education is now acknowledged at state and local level as an essential tool in achieving local environmental protection objectives. Environmental education promotes increased community knowledge and skills to effect change, by promoting appropriate litter disposal
- (a) Appropriate car washing:
  - prevent excess waste water from entering stormwater drains
  - washing cars on lawns and not on roadsides or driveways
- (b) Appropriate litter disposal
  - educate community about effects and consequences of inappropriate litter disposal
  - outline correct litter disposal behaviour
- (c) Appropriate waste oil and other chemical disposal
  - ensure the community is awareness of correct disposal for waste such as oil and other chemicals such as herbicides
  - provide oil disposal facilities at service stations
  - promote Hunter Water's free domestic chemical collection service
- (d) Appropriate disposal of domestic animal droppings
  - encourage dog walkers to implement correct disposal of dog droppings
  - encourage appropriate disposal methods for households (composting bins, garbage bins, sewer)
- (e) Appropriate garden and lawn maintenance
  - correct levels of fertiliser use in gardens
  - encourage use of low maintenance, native plant species
  - discourage hosepipe laws from entering the stormwater gutters
- (f) Safety awareness
  - prevent contact with high velocity stormwater flows

The following are issues that should be addressed:

Public education is an important part in stormwater management. This action demonstrates that broad-based education in focused areas is effective to reduce non-point source pollution.

Studies in the US have also demonstrated that broad-based education in focused areas is effective to reduce non-ownership and participation (Tulau and Powell, 1999). Studies in the US have also promoted increased community knowledge and skills to effect change, by promoting appropriate litter disposal

School students could also be used to continue the study of gross pollutants in the creek, with follow up audits, cleaning of mangrove areas, and displays at local shopping centres.

- Encourage litter collection facilities in private business localities

An effective and economic method of increasing community awareness about stormwater management involves painting slogans or motifs on the concrete limits at each kerb inlet pit throughout the catchment. Some Councils stencil the name of the receiving water of that drain, while others stencil images, such as platypuses, birds and fish.

#### **8.2.4 Encourage Public Involvement Stormwater Management**

Community involvement will provide a sense of ownership to the community and will aid the management of the urban stormwater system. The value of the stormwater system will be increased with the community's desire to maintain a healthy stormwater system. Public involvement should be encouraged during all stages of the stormwater process, including planning, implementation and review stages.

Various programs such as Streamwatch and Landcare groups, School syllabus and

community groups can be used to promote awareness and involvement of the

community in managing and monitoring particular sections of the stormwater system.

#### **8.2.5 Increase Number and Locations of Rubbish Bins**

Additional rubbish bins at key locations within the catchment may reduce the amount where the public tend to congregate).

Some Councils, however, have taken steps in the opposite direction by removing all

rubbish bins from the streets. These Councils consider that rubbish bins, even in public locations, actually attract household rubbish. The design of any future rubbish bins must prevent the disposal of large items and deter residents from dumping household rubbish nearby.

Bulding sites are often targeted as significant sources of sediment within urban

councils. Given that most building sites are devoid of ground cover vegetation and contain stockpiles of erodible material, this focus can be considered warranted. Control of erosion on building sites is essential to ensuring that sediment loads entering the waterways are minimised.

Numerous publications outline ways in which sediment erosion can be controlled on building sites, and Council requires that erosion controls are implemented as a condition of all development consents. Developments, which do not controlling sediment erosion, are in breach of the conditions of DA approval, and should be fined or penalised accordingly.

#### **8.2.6 Sediment Erosion Control on Building Sites**

#### **8.2.7 Labelling Of Stormwater Pits with Slogans**

Building sites are often targeted as significant sources of sediment within urban council areas. Given that most building sites are devoid of ground cover vegetation and contain stockpiles of erodible material, this focus can be considered warranted. Control of erosion on building sites is essential to ensuring that sediment loads

entering the waterways are minimised.

Councils, however, have taken steps in the opposite direction by removing all

councils. Given that most building sites are devoid of ground cover vegetation and contain stockpiles of erodible material, this focus can be considered warranted. Control of erosion on building sites is essential to ensuring that sediment loads

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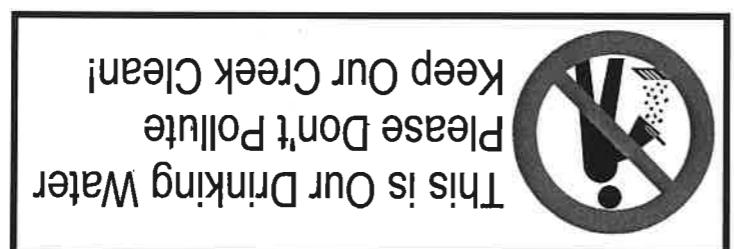
Councils, however, have taken steps in the opposite direction by removing all

councils. Given that most building sites are devoid of ground cover vegetation and contain stockpiles of erodible material, this focus can be considered warranted. Control of erosion on building sites is essential to ensuring that sediment loads

- Plaques.

#### *Materials*

The installation of storm drain plaques has proven to be an effective means of providing a pollution prevention message to citizens. Plaque Installation SOP



Stenciling could be carried out on a voluntary basis by community groups or even school students. The figure below shows an example of a drain stencil, which has been successfully adopted by the city of Portland, Oregon, USA.

Council supplying the road marking spray paint. Local school, scouts and community groups may carry out the labeling with Hastings impacts of gross pollutants, grease and oils, nutrients and bacterial contamination. The introduction of similar programs may encourage public awareness and decrease

*“Only rain down this drain”*

Stenciling labels near the stormwater pits with slogans such as

It is believed that residents are less likely to discard pollutants to the stormwater system if they are aware of the consequences of their actions.

- Wire brush (or steel wool).
  - Cloth (or whisk broom).
  - Paper towels/disposable rags.
  - Adhesive (Liquid Nails) or waterproof silicone adhesive.
- Procedure**

Criteria:

- Determine location(s)

- On top or face of a storm drain curb inlet.
  - Populated area or an area where dumping is suspected.
  - Flat concrete surface.
  - Clearly visible.
  - Dry surface and warm temperatures.
  - Once location has been determined, use the wire brush to clean the surface and wipe any debris away using a cloth or broom. Do not use water or cleaning agents.
  - Apply adhesive to the plaque (do not apply directly on the concrete surface). Start from the outside edge and work inward to the centre.
  - Place plaque on the cleaned and dusted concrete surface.
  - Slowly step on top of the plaque being careful not to slide it around on the curb inlet. This will help secure the plaque to the concrete surface.
  - Wipe away any excess adhesive with paper towels, if necessary.
- Time**

- Typically, it takes approximately 5 minutes to install a plaque.
- Precautions When Using Adhesives**
- On occasion, check the placement location to make sure that the plaque has not been damaged or stolen.
- Check**
- Before using any adhesive, read and follow all instructions on the tube.
  - Eye protection and gloves are suggested. If gloves are not used, clean hands thoroughly after using adhesive.
  - Adhesives release solvents when used, so use only in well-ventilated areas.
  - Vapors released from adhesives are flammable, do not smoke while using the liquid Nails.
- Other Considerations**
- Overuse of the plaques in one area will not only cause an area to look "tacky," but will cause people to grow accustomed to the plaques' presence and not pay attention to them.

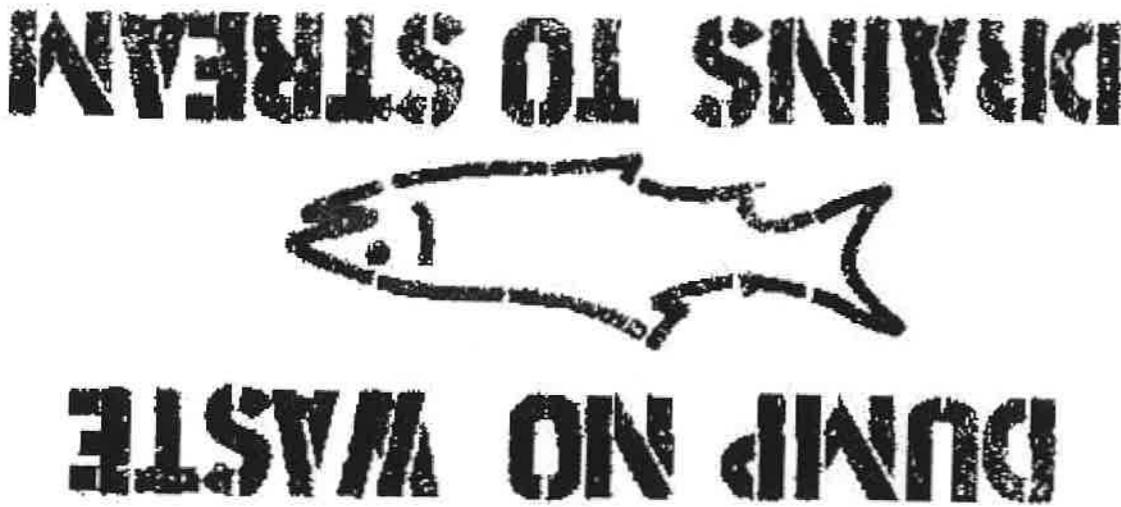
The aim of the Yellow Fish Road program is to remind people that it is marine life

Using the outline of a silver bream, a common fish species in Australia, the outline will be stencilled on drains and used to shape a brochure, which will be letter-boxed to every home in the district. The shape of the bream will soon become synonymous with the clean drain program and hopefully stop the dumping of harmful waste into stormwater drains.

A program such as the Stormwater Industry Association (SIA) endorsed "Yellow Fish Road" Program could also be considered. This program, involving corporate sponsorship, combines drain stencilling activities with distinctive yellow fish shaped flyers for letter box drops. The program was first used in Canada and has been trialed and promoted by the SIA and Pitwater Council in Sydney.

#### 8.2.8 Yellow Fish Road

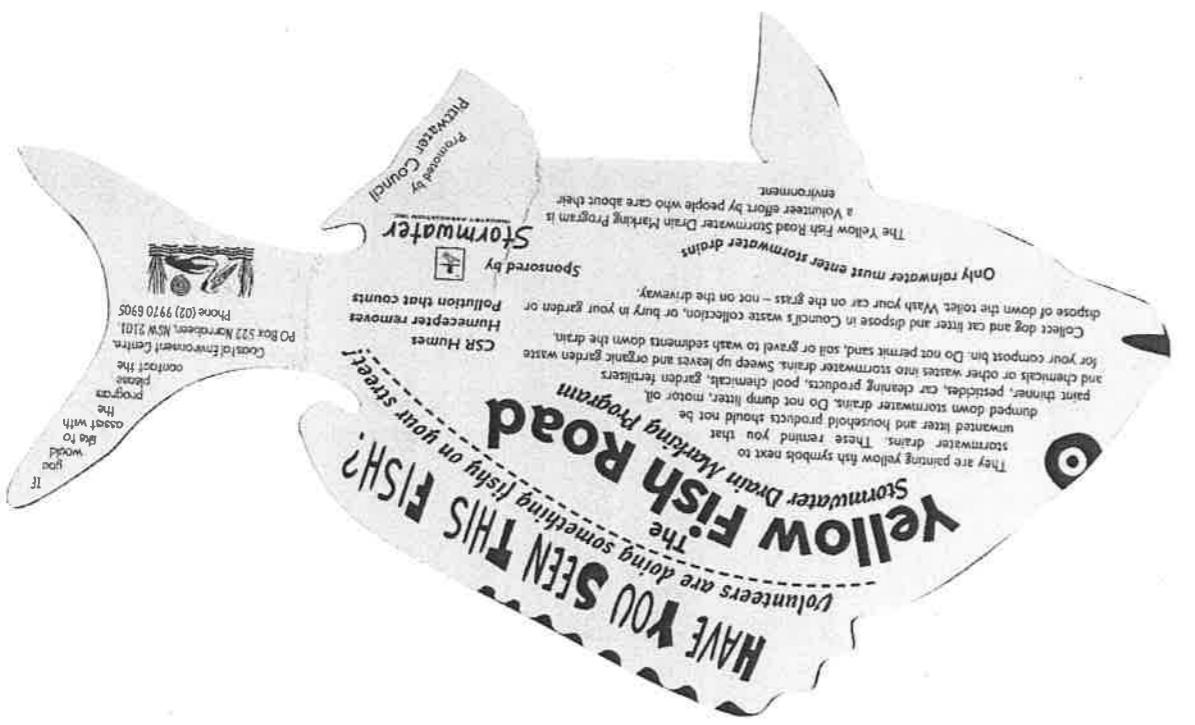
Rather than stenciling new drains, Brisbane City Council (BCC) has taken the initiative to have all new drains imprinted with the slogan DUMP NO WASTE - DRAINS TO CREEK, during manufacturing. This way, on-going resources to paint and periodically re-paint stencils on individual drains are not required.



Example of Drain Stenciling

On Ozone Action Days, restrict plaque installations to the afternoon or wait until another day. (<http://ci.fort-worth.tx.us/dem/fishsign.htm>)

- Use only on public right of way (street curb areas). Do not place plaques on private property.
- Respect a citizen's request to not install a plaque in front of their home.
- Wear a high visibility vest and do not stand or work in the street while installing plaques. Remember safety first - it's dangerous out there!
- On Ozone Action Days, restrict plaque installations to the afternoon or wait until another day. (<http://ci.fort-worth.tx.us/dem/fishsign.htm>)



that ultimately bears the impact of what is washed down into the drains.

This program has been proven successful in Canada, and has really raised the awareness of the community to pollution discharging via stormwater drains.

- 500 bumper stickers
- 250 posters
- 5000 fish filters

Each Sponsor will be asked to pay for the following package.

#### *Sponsor Package*

The Stormwater Industry Association or SIA (Local Government) is interested to receive submissions from Local Government and associated community groups who would like to join the Yellow Fish Road Program. Organisations must be able to demonstrate that they can co-ordinate the campaign within their catchment or municipality and make the program part of their environmental education or public outreach to their community. Submissions should be made written to SIA and may be made at any time. Successful applicants will receive a sponsored Yellow Fish Kit. (Waterfall Journal, Autumn 1999)

The outcomes usually include most people becoming aware that stormwater from private properties and from roads and footpaths carries litter, oil, detergents, animal faeces and grass clippings through street drains directly to our beaches and waterways.

This program has been proven successful in Canada, and has really raised the awareness of the community to pollution discharging via stormwater drains. This program does work by reaching all age groups, reducing pollution loads, especially litter, waste oils and garden chemicals and fertilisers being washed into creeks, rivers, lakes and the sea.

Murder Under the Microscope is a leading-edge technological eco-game played annually by hundreds of schools across Australia and even overseas. It's go, go, go and minds of a panel of environmental experts at 'Catchment Headquarters' to be the first school against school as teams of eco-detectives uncover the evidence and probe the mystery.

### *Murder Under the Microscope*

The Water Bug Survey results form an important snapshot of stream health across NSW. Its bug fever as thousands of schools and groups scan their waterways for those elusive bugs that reveal the health of streams. In 1997 over 20,000 people searched high and low for insects, crustaceans, molluscs, and worms. The survey is fun, and the ways to act for the environment and have fun at the same time -

In addition to the water quality testing programs, Streamwatch has some exciting new activities

Community awareness campaigns, creek clean-ups, train stencilining, building artificial wetlands, and educating industry have all been popular and highly successful actions by Streamwatch groups. With a good understanding of the problems in their local rivers and creeks and the possible causes, Streamwatch groups can then spring into action. With bugs, frogs, algae and habitat are also monitored, providing groups with information on how healthy and productive their waterways are.

Streamwatch is a fabulous opportunity for schools and community groups to help improve the environment of their local area. Using state-of-the-art field testing kits, oxygen, faecal coliform and lots more. The results are collated into a powerful database of water quality information.

Australia. In NSW Streamwatch operates under the umbrella of NSW Waterwatch. Water, Upper Parramatta River Catchment Management Trust, Sydney Hawkesbury Nepean Catchment Trust, Hunter Catchment Management Trust, Land and Water Conservation, Streamwatch is supported by Department of Land and Water Conservation, Hawkesbury Nepean Catchment Trust, Hunter Catchment Management Trust, Sydney

Streamwatch is (quite simply) the world's most remarkable school and community water quality monitoring and action program.

Streamwatch is a dynamic environmental action network, educating and empowering communities to work together for healthy catchments.

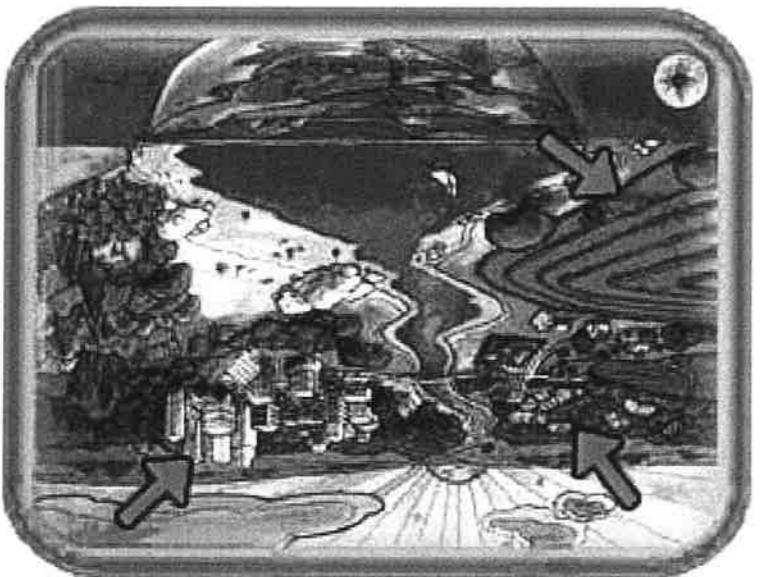
### **8.2.9 Streamwatch**

Brochures, leaflets and educational materials are also available (PH 131555)

- Know where it all goes
  - Everything we do...urban catchment management
  - Don't put plastics in the sea
- Available from the EPA – relevant posters include

#### **8.2.11 Posters/Brochures**

The game works by identifying actions that will pollute the stormwater in the city, neighbourhood or farm.



or the CD-ROM is available for purchase from the same site.

Desdemona's "Splash" is a game about water quality and the environment. A free demo is available for download from <http://www.epa.gov/OOW/NPS/kids/splash/webpage2/>

#### **8.2.10 Educational Games**

This is a three-part eco-adventure for school years 5-8. Part A is an eco-game: The Case of the Contaminated Catchment. Part B is a catchment role-play. Part C is a water testing activity using the special Streamwatch 5-8 testing kits. Training and support is offered to teachers as part of the program. (<http://www.streamwatch.org.au>).

#### **Streamwatch 5-8**

If this section were used for the marking and raising of the rate Council would be required to form a certain "opinion" as to the land which will benefit from, contribute to the need for, or have access to the particular works which will be the subject of the rate.

Should the drainage special rate be intended to finance (or go towards financing) borrowings associated with plan or design works for a proposed drainage it would only be permissible to make and levy the rate via Section 495.

To assess the options available it needs to be established whether the special rate for drainage will be levied on existing, or for an infrastructure, which is yet to be constructed.

Hastings Council explored the possibility for the charging of a special rate for drainage. The following needs to be considered:

#### **8.2.15 Separate stormwater rate**

In conclusion, it is important to integrate both structural and non-structural option for stormwater management but in consultation mainly consists of households people; therefore the Macquarie's population mainly consists of other solutions it will. Port best practice. For example, education alone is probably not significantly improving best practice.

The ongoing consultation will ensure that all stakeholders are aware of their responsibilities and an active approach to ongoing stormwater management will be encouraged.

Discusses The Process And Issues Of The Stormwater System.

#### **8.2.14 Continue To Hold Workshops Involving All Relevant Stakeholders To**

The ongoing consultation will ensure that all stakeholders are aware of their responsibilities and an active approach to ongoing stormwater management will be encouraged.

Discusses the Process and Issues of the Stormwater System.

#### **8.2.13 Continue to Hold Workshops Involving all Relevant Stakeholders to**

Promoting public access to the stormwater system may develop a sense of ownership and an increased concern. If the community is involved in the process of stormwater management, they will feel responsible for the identification of potential problems and concerns.

#### **8.2.12 Promotion of Public Access to the Stormwater System**

- Receiving approval from the Minister for Local Government to increase the current level of the Environmental Levy above the normal allowable level by way of a special variation.
- Receiving approval from the Minister for Local Government for a special variation to permit the making and levying of the drainage rate.

There are a number of implications in respect of this matter. These include:

Further, as a condition of development approval for new subdivisions Section 64 or 94 already discharged any obligation for stormwater management. These properties should not be subject to the special rate for drainage as they have contributions for stormwater management may be sought. It could therefore be argued that your information.

Accordingly it may be contended that Council is „double dipping” by charging ratepayers in urban areas twice for drainage works. A copy of the report is attached. It would appear that funding from the environmental levy has already allocated.

Prior to the initial charge being made and levied it would be necessary to identify all affected lands and publish an appropriate notice in the Government Gazette. Notice regarding any extensions of the drain, which may occur, would also need to be published in the Government Gazette prior to the levying of the special rate.

Under Section 552(4) of the Local Government Act, 1993 a special rate or charge relating to drainage may be levied on rateable land that is within the basin served by the drainage works. It is noted from the Council Rating and Revenue Raising Manual that it is considered that the charge would only be able to be levied if the infrastructure to which the special rate (or charge) is already in place.

As Section 501 charges are subject to rate pegging, it would be necessary to obtain Ministerial approval for a special variation for the raising of the additional charge.

Section 501 of the Act provides that Council is empowered to make and levy an „annual charge” for a number of different services which include, drainage services. It is generally held that these types of charges are relevant to situations where infrastructure relevant to the service has not yet been constructed.

In the resolution that makes a special rate, council must also state whether the special rate is to be levied on all rateable land in the area or only part of that land. Where the rate applies to only a part of the area, Council must also specify in the resolution the land to which the rate is to apply. This requirement is mandatory so as to affect the validity of the rate.

Monitoring programs should be specific to the project and may be undertaken in conjunction with neighbouring Councils. Council should incorporate stormwater monitoring programs into their Stormwater Management Plan.

Monitoring is a part of the urban stormwater management responsibilities to determine if actions and strategies are effective. The overall objectives should include minimisation of environmental impacts in accordance with the principles of Ecologically Sustainable Development and Total Catchment Management.

Urban Stormwater: Council Handbook document, be undertaken in accordance with the principles outlined in the EPA's Managing Line data set. Monitoring should include water quality monitoring and should generally a few data gaps existed. Monitoring can also help to fill these gaps and provide a base Management Plan. In constructing the catchment descriptions, it was found that quite monitoring is an important tool in assessing the success of the Stormwater Management is an important part of stormwater management. This loop is continuous and needs to be updated on a regular basis.

The stormwater management loop shows how the preparation of the SMP, the implementation as per implementation strategy and the monitoring and review of the management plan form part of stormwater management. This loop is implemented as per implementation strategy and the monitoring and review of the management plan form part of stormwater management. This loop is continuous and needs to be updated on a regular basis.

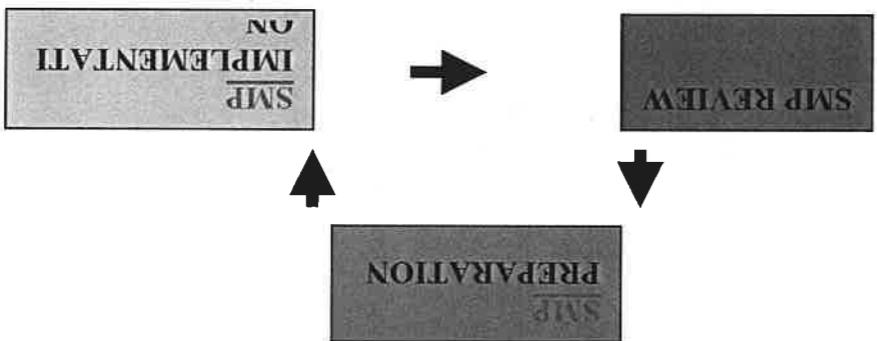


Figure 9.1: Stormwater Management Loop.

The three components of a monitoring program are sampling, testing, and reporting. None of them are overly complex, but since every Structural Stormwater BMP is unique, there may be some variability in the physical testing configuration. In order to compare testing results from different technologies, there needs to be a common testing procedure.

Review of the Stormwater Management Plan is a crucial part in stormwater management plan to ensure its effectiveness in years to come. Environmental conditions and uses of the catchment will change over time and this SMP should be flexible to evolve with these changes. A typical stormwater management loop is illustrated in Figure 9.1.

## 9.0 MONITORING AND REPORTING

Lack of monitoring and maintenance results in overgrown vegetation, accumulation sediment and debris, and deteriorated stormwater structures can greatly reduce effectiveness. Without maintenance on a regular basis, stormwater structures may not store, treat or convey stormwater according to design and purpose, and may require frequent repair or even replacement. Regular maintenance will allow structures to operate as designed for their maximum lifetime, enabling optimum flood control and water quality treatment as well as demonstrating to the community that stormwater is an effective tool in establishing the success of the Stormwater Management Plan. It is necessary to establish base line data and information on stormwater issues in Port Macquarie including photographic and water quality information.

The catchment health should be assessed and reviewed with the assistance of relevant community groups and government agencies. For example, Streamwatch and Landcare groups could be involved in observational water quality assessments, which is an effective tool in establishing the success of the Stormwater Management Plan. It is necessary to establish base line data and information on stormwater issues in Port Macquarie including photographic and water quality information.

The performance evaluation and reporting of the performance of the Urban Stormwater Management Plan will provide a review of recommendations and stormwater strategies so they remain valid and effective over time.

The review process should be conducted on a regular basis against base line data and against each objective.

Other catchment management responsibilities may include:

- 1) Carrying out of surveys every two years to assess the health of the catchment, pollution sources and to identify problems (erosion, weeds, litter, etc)
- 2) To monitor and report publicly on the performance of this Stormwater Management Plan every two years.
- 3) Provision of regular briefing to Council on progress against the plan and to develop more comprehensive objectives and targets for the plan when significant monitoring has been completed.

Council may wish to form a Stormwater Management Committee, which could include the following representatives:

- Manager Strategic Planning
- Manager Engineering & Infrastructure
- RTA Representative
- Community Members
- Director Engineering Services
- Manager Works
- Director Environment & Planning Services
- Manager Environment & Planning Services

Location	Colour	Turbidity (NTU)	pH	Total Phosphorus (mg/l)	Nitrogen (mg/l)
Upstream of the urban catchment					
Near major outlets into the river					
Downstream of the urban					

A water quality sampling recording sheet might look like the following table.

Water monitoring programs provide valuable data on the water quality of the catchment, establishes a bank of knowledge and understanding on the natural water quality can be made. In addition, the community will show that they are practical water quality can be made. In addition, the community will show that they are provides the community with an understanding of how different soils, or management practices can influence the quality of water.

The more water samples are collected, the better chance we have of understanding the status of the water quality, and thus leading to better ways to manage the water at a high quality level for residents.

#### 10.1.1 Example of a Water Quality Monitoring Program

- The survey form should include the following information:
- Litter, oil, algae, odour, water clarity, organic matter, aquatic plants, condition of riparian vegetation, fish abundance, bank erosion and sedimentation.
- Date
- Location
- Time
- Weather Conditions
- Flow Conditions/Depth

Some of these do not require special training and the community/schools could be part of this. Reporting on the following may be achieved in this way:

- biological monitoring and recording progress of plan implementation.
- ambient water quality monitoring,
- observation based monitoring,
- monitoring can be achieved through the following:

This committee could meet every 6 months to establish whether works are proceeding in accordance with the Implementation Strategy, schedule and budget.

- DLWC Representative

This Plan should be reviewed in 3 years. The revision process will involve the assessment of the effectiveness of stormwater management options, i.e. Do options satisfy the stormwater management objectives? The implementation strategy will aid Hastings Council in their management planning process in the future.

### 9.3 REVIEW

The processes of the implementation of the SMP and monitoring results of stormwater quality may be included in the Council's State of the Environment Report and it should be used as a valuable input into future improvements of stormwater management. The effectiveness of pollution control devices need to be highlighted to point any weaknesses of these and aid in improving its effectiveness as continuous management. Hence, the preparation of this SMP is only the first phase in the improvement. Hence, the preparation of this SMP is only the first phase in the stormwater management process.

### 9.2 REPORTING

Biological monitoring will help in the understanding of the health of water bodies and involves the collection of marine and freshwater biota from the water bodies. The aim is to build a picture of the waterbodies over time so that when changes occur, the type, magnitude and frequency of that change can be easily monitored and possibly linked to a specific cause or causes.

With time, Council should consider whether there are catchment wide changes in water quality as a result of structural and non-structural measures implemented as part of the SMP.

- Determine how to link monitoring and looking at the performance of the existing stormwater management practices (i.e. Does the education program improve water quality?)
- Baseline water quality conditions (e.g. ANZECC Guidelines)
- Before commencing water quality sampling, the following need to be established:

- Temperature
- Dissolved oxygen
- Conductivity
- Chlorophyll-a
- Faecal Coliforms

Addition sampling may be done for:

Note: Downstream of one town is upstream of another town and impacts on water quality in one town may therefore effect towns further downstream.

Urban area	Any other locations of concern				

This Stormwater Management Plan for the Hastings urban catchment provides an integrated scheme for the ecologically sustainable and cost-effective management of stormwater.

This plan could not have been developed without the valuable local input from the Council, consultation and of the community, relevant agencies and the Council. The preparation of this SMP was achieved through catchment inspections with stakeholders and the greatly appreciated cooperation of Council. Effort has been put into this plan to ensure that community values and concerns have been included and supported by stormwater managers.

## 9.4 CONCLUSIONS

- Identify if additional options need to be developed or if present options need to be modified
  - Improve the local understanding of issues within the catchment
  - Newly arising issues and objectives
  - The effectiveness of satisfying the community's values
  - Document what objectives and issues have been addressed
  - The effectiveness and efficiency of options implementation
  - Results from any monitoring programs e.g. water quality monitoring
- The plan should involve:
- implementation strategy, which should be revised more frequently. The review of the revision/reviewing should take place as required with the exception of the plan should involve:

provide the necessary information for the Council's works program. Just as the implementation strategy is dynamic, objectives and issues are dynamic as well. The revision of the SMP is important to ensure that these are relevant and provide the necessary information for the Council's works program.

### 9.3.1 Review/Revise the SMP Document

- Any additional stormwater management option to be included in the plan
  - Results of any monitoring programs, i.e. Water quality monitoring
- The review of the implementation strategy should consider:

The implementation strategy is dynamic and should evolve as stormwater works have been completed (and as issues have been addressed). New issues may arise and new strategies may need to be developed. The implementation strategy should be reviewed on an annual basis to identify progress and gaps in the program.

The implementation Strategy is the basis for Council's and the RTA's stormwater management program and addressed each stormwater issue within the catchment in a cost-effective and community-beneficial manner.

### 9.3.1 Revise/Re-issue Council Implementation Strategy

- Review can be undertaken in two different ways and timeframes:
- (a) revise/re-issue the implementation strategy
  - (b) review/revise the SMP document

stormwater within the catchment that will both satisfy community's expectations and address environmental issues. The major part of this plan is the implementation strategy, which defined actions to be implemented by Hastings Council to address stormwater issues and objectives. The implementation strategy also prioritises work in terms of its cost and benefit to the community.

Addressing stormwater within the catchment requires a long-term commitment by Council and cooperation of the community. It should be noted that stormwater management is an integral part of catchment management, as the activities of one town directly impact on (for example) water quality of the town downstream.

- APPENDIX A:**
- REFERENCES**
- 10.0 APPENDICES**
- ACT Government (1994) Urban Stormwater: Standard Engineering Practices Edition 1, Department of Urban Services
- Allison RA, Walker TA, Chiew FHS, O'Neill IC, McMahon TA (1998) From Roads to Rivers - Gross Pollutant Removal Urban Waterways. Co-operative Research Centre for Catchment Hydrology Report 98/6.
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- McNeill, A. and Olliey, S., (1998), Effects of motorway runoff on watercourses in southwest Scotland: Journal of the Chartered Institution of Water and Environmental Management, v. 12, no. 6, p 433-439.
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- James, R, (1997) Hastings & Camden Haven Water Quality Review: A water quality report prepared for the Hastings Camden Haven Catchment Management Committee.
- J.H. & E.S. Laxton Environmental Consultants P/L (May 1999) Comment on Water Quality, May 1999, Settlement Shores.
- Victorian Stormwater Committee (draft, 1998) Best Practice Environmental Management Guidelines for Urban Stormwater
- Wrong THF, Breen PF, Somes NLG, Lloyd SD (1998) Managing Urban Stormwater Using Constructed Wetlands CRC for Catchment Hydrology Industry Report
- WA EPA (1994) Planning and Management for Water Sensitive Urban Design (residential) Consultants Report, prepared by Wheans and Helpem Glick Manusell

**Port Macquarie**

1. Erosion due to construction works



2. Mangroves - vegetation



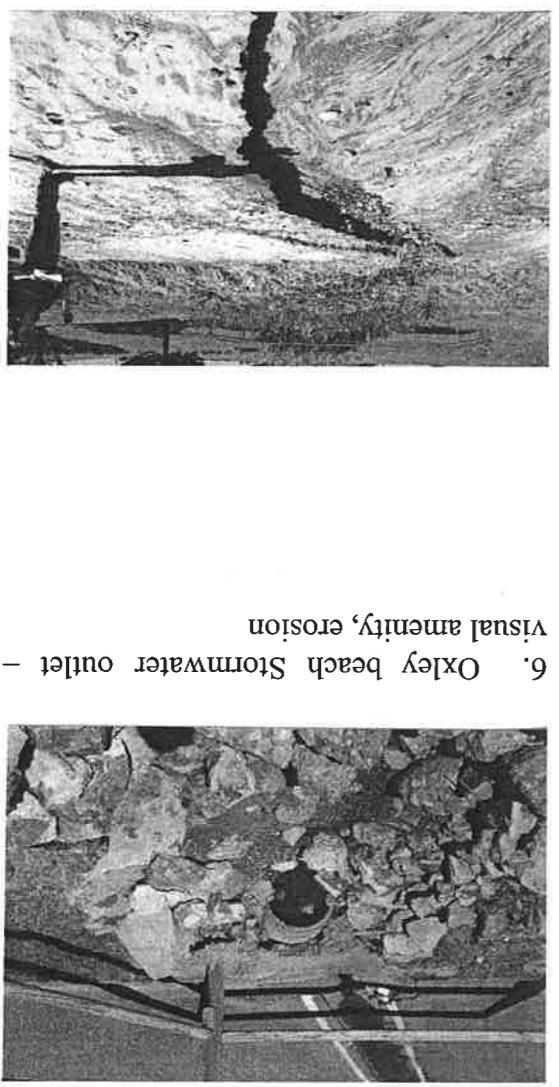
3. Shopping trolley



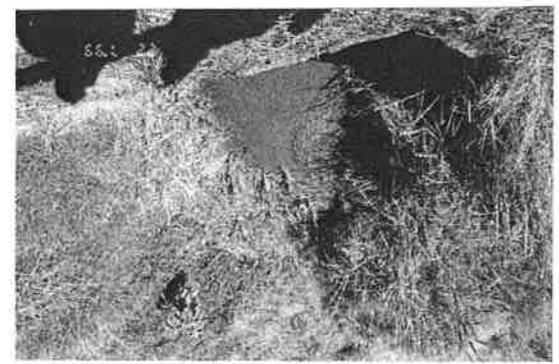
4. Visual impact - erosion

Note: The location of these photos can be found on the maps in Appendix \*\*\*

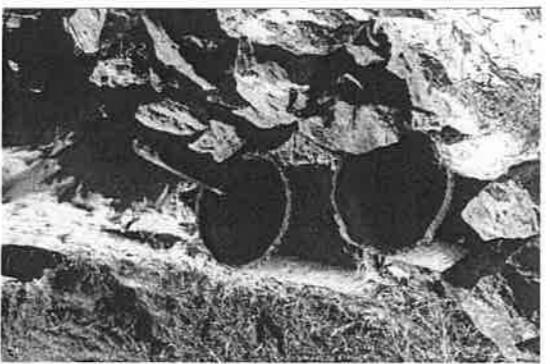
**PHOTOGRAPHIC RECORD  
APPENDIX B:**



5. Stormwater outlet in caravan park



9. Siltation in stormwater channel



8. Shelly Beach outfall



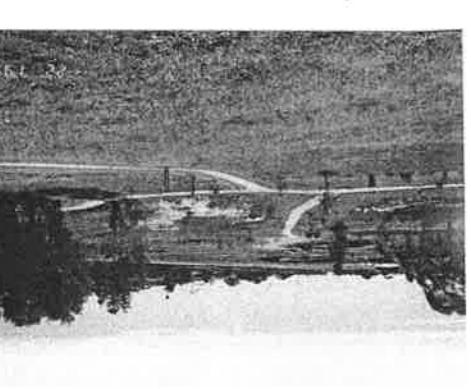
7. Oxley beach Stormwater outlet - visual amenity, erosion



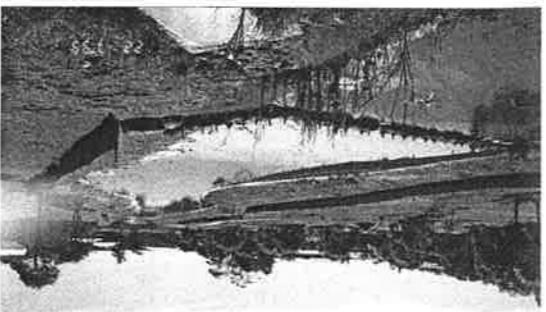
6. Oxley beach Stormwater outlet - visual amenity, erosion



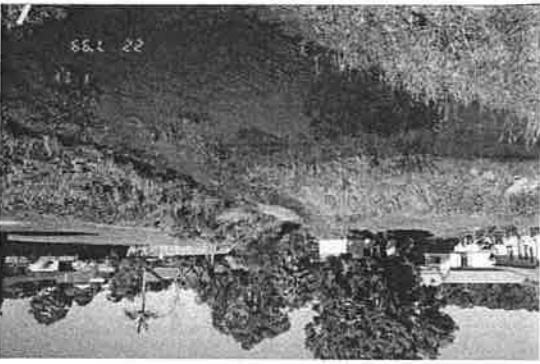
HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



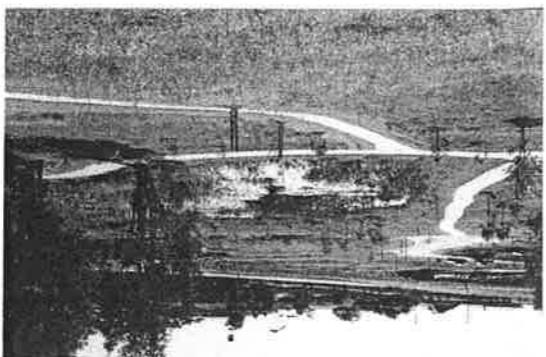
11. Detention basin



10. Erosion control on creek banks



12. Detention basin



11. Detention basin

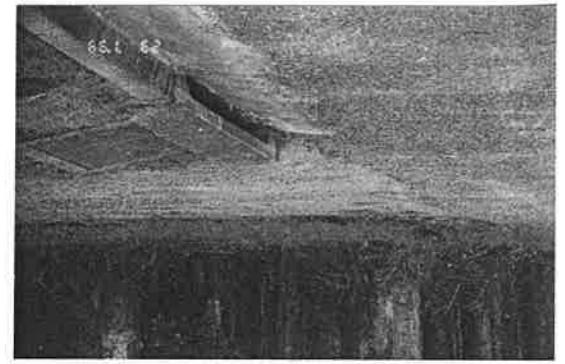


14. Algae, silt, litter and accumulation of tree branches in stormwater channel.



13. The 2 branches of Wright's Creek meet - algae, siltation



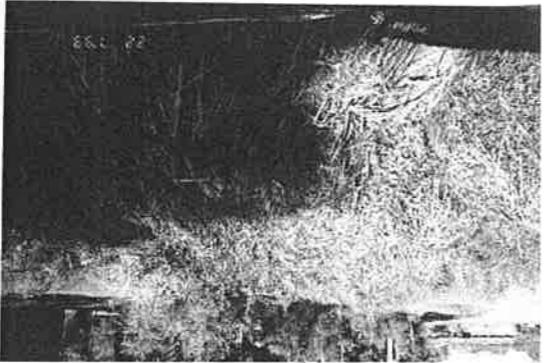


Lake Cathie

erosion  
18. Tallong Rd - unsealed driveway,



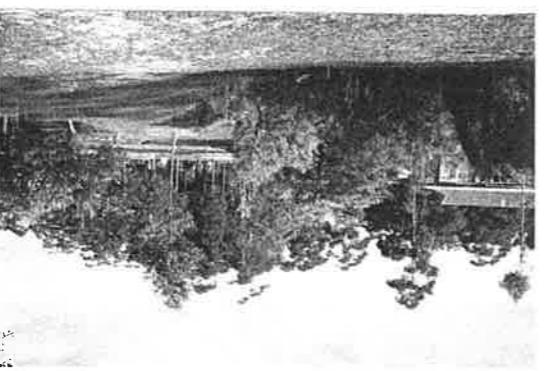
17. Creek with riparian vegetation



16. Cumbungi in creek



15. Exotic plants on creek bank

19. Detention Basin in new development - Lakeside Way  

20. Detention Basin at end of Fisherman's Way  

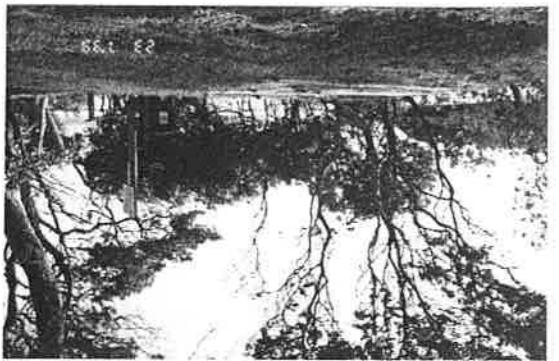
21. Stockpile with no silt fence, washing into stormwater pit  

22. Erosion control on outlet, Lakeside Woods Estate  

23. Bank erosion, Lakeside Woods Estate  


**Bonny Hills**

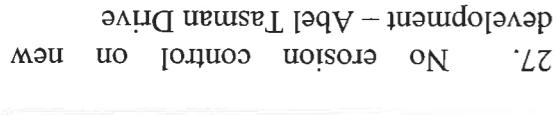
25. Outlet from GPT



24. Agua Crescent - closed GPT



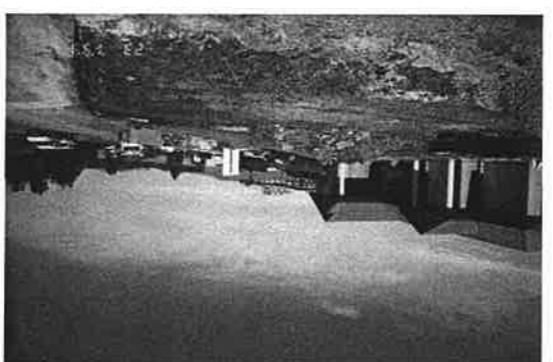
25. Agua Crescent - GPT



27. No erosion control on new development - Abel Tasman Drive



26. Agua Crescent - GPT



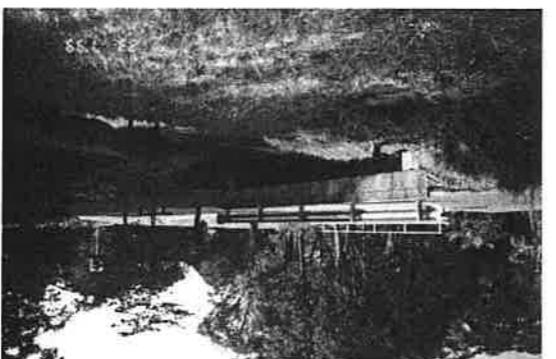
27. No erosion control on new development - Abel Tasman Drive



28. Beach Street - natural stream, reeds, tropical vegetation



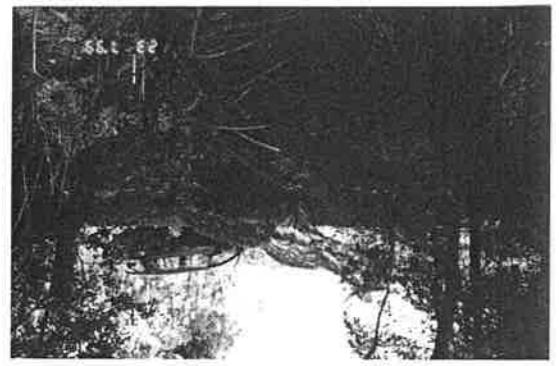
29. Culvert under Beach Street



30. Erosion of Beach Street



31. Garden Debris, Panorama Drive



32. Grass clippings, Panorama Drive





33. Weeds on creek banks - Hill Street/Gordon Avenue



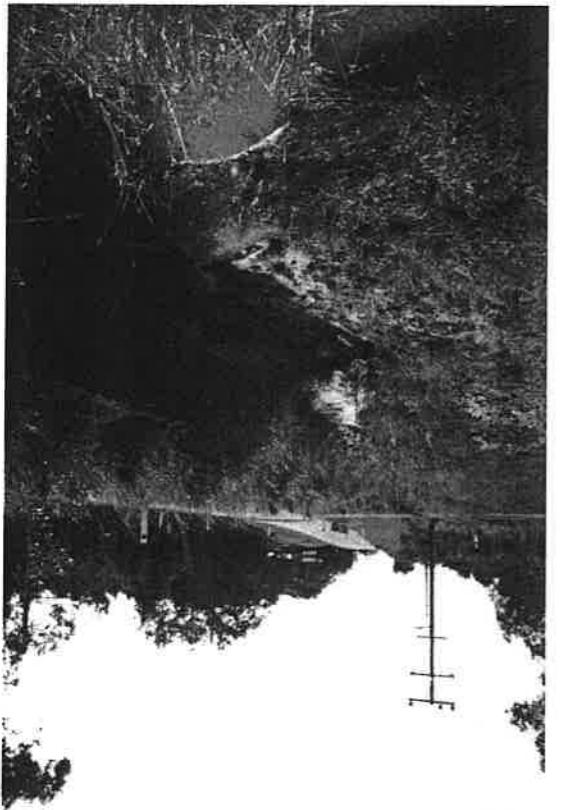
34. Outfall onto beach



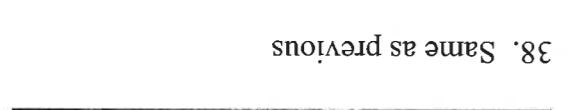
35. Pipes under Ocean Drive - slit



**Wauchope**



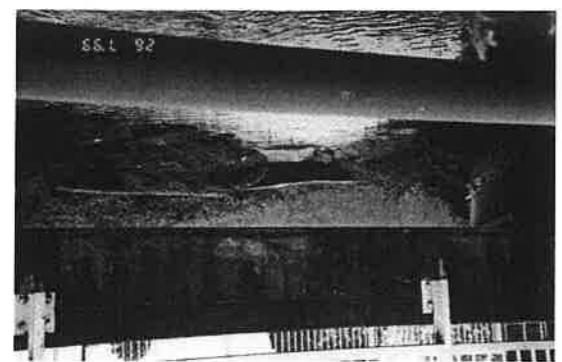
36. Other side of pipe of 35 silt, erosion, algae, bricks in creek from nearby pile



37. Stormwater channel - corner of Clareville Avenue and Bain Street - silting, introduced species



38. Same as previous



43. Same as previous



40. Stormwater creek - bank erosion



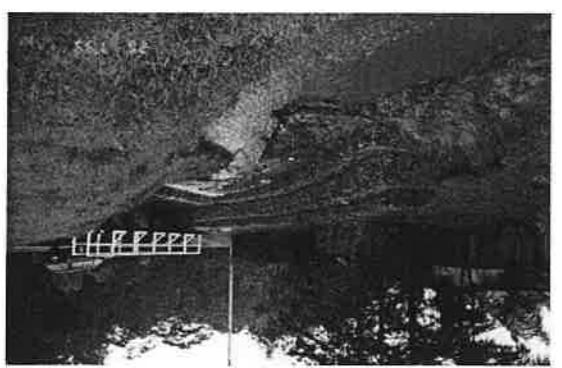
39. Grass swale leading into stormwater channel and runs through to where the above 2 photos were taken - accumulation of litter.



42. Stormwater channel runs into underground drain - erosion and weeds are issues here



**Camden Haven**



46. INDUSTRIAL AREA - reeds in  
channel

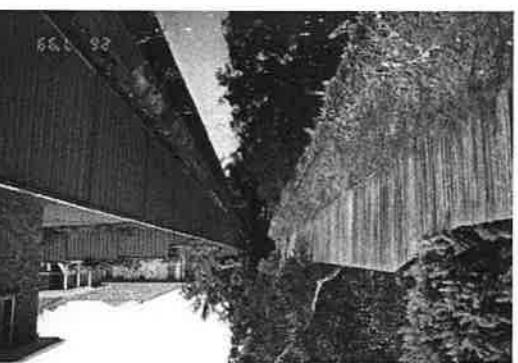


45. Stormwater channel with gabion to  
stabilise banks, a little bit of erosion  
where gabions end

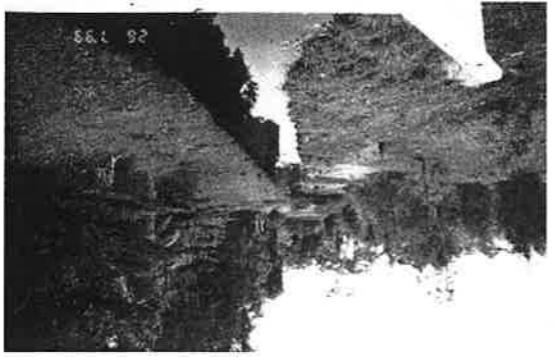


44. Same as previous but on the other  
side of the road, under ground drain with  
grass swale on top

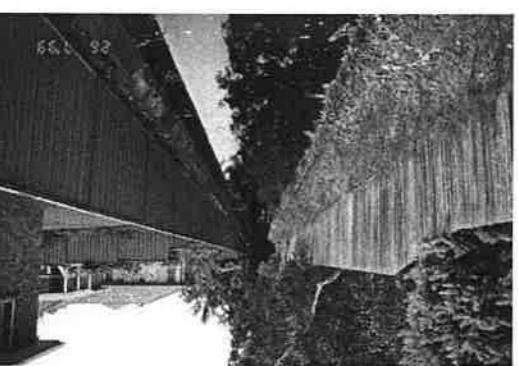
HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



48. Stormwater channel with wetland



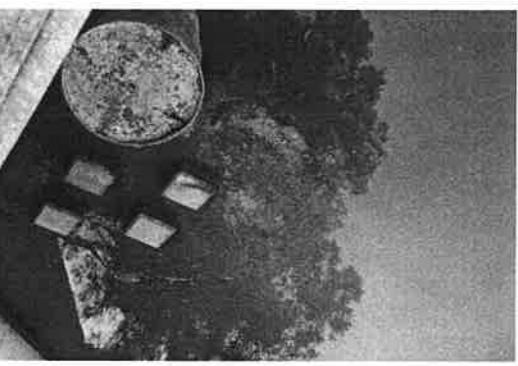
49. Stormwater channel upstream from previous photo on the other side of the road



50. Small slit trap and trash rack behind Lautheton RSL Club



51. Same as previous - silt, leaf litter and a metal barrel in trap



52. Stormwater channel - erosion, introduced species





54. Erosion control fence in creek



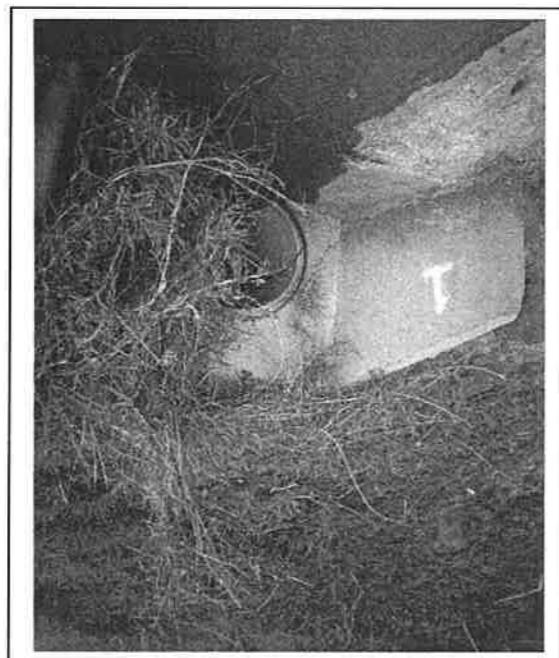
53. Sedimentation due to bank erosion, litter



55. Stormwater outlet into river, Wauchope



Stormwater outlet into reserve, Wauchope  
(Note the pristine conditions on this side of the  
stormwater outlet outlet)



Stormwater outlet into Reserve, Waughope Channel  
(Note the pollution on this side of the Stormwater

## **ATTENDANCE LIST FOR WORKSHOPS APPENDIX C:**

NAME	COMPANY/ORGANISATION	CONTACT NUMBER	NOTE
Bruce Petersen	Hunter Water Corporation	(02) 49799593	
Sandra Otto	HWC	(02) 49799709	
Heath Cammey	HWC	(02) 49799415	
Kris Mitchell	Hastings Council	(02) 65818649	
Craig Toms	Hastings Council	(02) 65818560	
Rudi Schmieder	Local resident	(02) 65852436	
Bill Russell	Local Resident	(02) 65851336	
Kim Steckelbrink	Local resident	(02) 65851224	
Patricia McEntee	PMCS, HCHMC	(02) 65876125	0412404923

Wauchope

NAME	COMPANY/ORGANISATION	CONTACT NUMBER	NUMBER
Bruce Petersen	Hunter Water Corporation	(02) 49799593	NUMBER
Sandra Otto	HWC	(02) 49799709	Heath Carmey
Kris Mitchell	Hastings Council	(02) 49799415	Cliff Toms
Kerry Simmonds	Camden Haven Oyster QAP	(02) 65595912	Tony Troup
Mavis Barnes	Local Resident	(02) 65594339	Sue Baker
	Camden Haven Protection Society	(02) 65597134	
Syd Murphy	Local Resident	(02) 65599102	Mahe Murphy
	Lake Cathie Progress Association	(02) 65842203	Richard Ghannouji
Don Hindson	Local Resident	(02) 65854083	Henry Williams
Garry Fajk	CHPS - Est.Mgt. Com.	(02) 6559973	Jonathan Brickwood
Murray Dalton	Lake Cathie EMC	(02) 65871201	Kim Poole
	Murray Dalton & Associates	(02) 65599795	Daphne Johnson
	Chamman Launeton Fish Co-op	(02) 65598070	Lake Cathie EMC
	National Parks Association NSW	(02) 65598114	Laselle Lee

Lake Cathie/Bonny Hills & Camden Haven

NAME	COMPANY/ORGANISATION	CONTACT NUMBER
<b>HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN</b>		
Bruce Petersen	Hunter Water Corporation	(02) 49799593
Sandra Otto	HWC	(02) 49799709
Heath Carmey	HWC	(02) 49799415
Kris Mitchell	Hastings Council	(02) 65818649
Ciff Toms	Hastings Council	(02) 65818560
Joan Wilson	Lake Cathie EMC	(02) 65832196
Gordon Dick	North Shore Progress	(02) 65850564
Stephen Skinner	Port Macquarie Lamcar	0413665655
Maree Moore	Port Macquarie Oyster Farmer	(02) 65839040
Robert Herbet	Co-ordinator Hastings River	(02) 65832330
Roya; Pullen	Friends of Kooloonbung	(02) 65821669
Jim Newton	Hastings Construction Industry	(02)
Tony Nash	Hastings Council	(02)
Syd Hopkinst	Hopkins Consultants	(02) 65836722
Paul Rowlandson	King & Campbell Pty. Ltd	(02) 65832666
Peter Jenkins	Hastings Council	(02) 65818592
Tony Green	Luke & Company	(02) 65832677
Geoff Metcalfe	Hastings Council	(02) 65818653
Frank Roberts	North Side Progress Association	(02) 65834385
Patrick McEntee	PMCS, HCHMC	(02) 65876125
		0412404923

## **RESOURCES FOR IMPLEMENTATION AND LINK TO APPENDIX D: OTHER PLANNING DOCUMENTATIONS**

**NSW Environmental Protection Authority (1996) Solutions to Pollution: A Teaching and Learning Unit on Stormwater Issues (English Years 7-10)**

**NSW Environmental Protection Authority (1996) Solutions to Pollution: A Teaching and Learning Unit on Stormwater Issues (Science Years 9-12)**

**Source Control (DRAFT)**

NSW Environmental Protection Authority (1998) Managing Urban Stormwater: Provides a guide to stormwater managers on a range of source control techniques that can be utilised to minimise the impacts on the stormwater environment. It provides guidance on choosing source controls, community education, Council activities such as maintenance and depot operations, urban land capability assessment and water sensitive urban design (WSUD) techniques.

**NSW Environmental Protection Authority (1996) Managing Urban Stormwater: Treatment Techniques**

This document outlines various structural treatment practices such as pollutant traps, wetlands and detention basins. The benefits and limitations of each technique are described along with other factors such as site constraints, to be considered in the selection of appropriate practices.

**NSW Department of Housing (1998) Managing Urban Stormwater: Soils and Construction (3rd Edition)**

To assist its Council further in the implementation of the Stormwater Management Plans, a number of resource documents are available. These resources provide a guide into areas of stormwater management including source control techniques, construction activities, water sensitive urban design and treatment structures.

**Allison, R.A., Cheew, F.H.S. & McMahon T.A. (1998) A Decision Support System for Determining Effective Trapping Strategies for Gross Pollutants. CRC for Catchment Hydrology Report 98/3**

This is one of three reports that describe a gross pollutant research study undertaken by the CRC for Catchment Hydrology. The study aimed to provide an understanding of the quantities and characteristics of gross pollutants and to assess various trapping techniques. The decision support system provides a computer model for the assessment of trapping techniques is provided with the report.

Other resources from the CRC's web-site are available at: <http://www.catchment.crc.org.au>

These educational units are targeted at high school students and aim to increase student's knowledge and understanding of the stormwater system and its link with water quality in local waterways, and to lead students to adopt appropriate habits to protect water quality. The units outline classroom activities for Science and English students, such as the identification of sustainable and unsustainable catchment management practices and ways to keep waterways clean. A number of other educational materials are available from the EPA, and are listed on the Internet site - <http://www.epa.nsw.gov.au/publications.htm#water> along with information about the EPA's "The drain is just for rain" education campaign.

[http://www.epa.nsw.gov.au/drain\\_rain](http://www.epa.nsw.gov.au/drain_rain)

<b>Who's responsible?</b>	<b>The owner and the builder are responsible for controlling soil erosion and preventing sediment from the building site from being washed into stormwater drains.</b>
<b>The effect on the environment</b>	<b>There are a number of environmental problems directly associated with pollution from building sites.</b>
<b>Controlling erosion</b>	<b>• Water-carrying pollutants like soil and soil nutrients, as well as building materials such as concrete residues, runs off building sites and enters stormwater drains with subsurface pollution of natural watercourses. The changes to natural land surfaces and watercourses becomes turbid, silted, littered and undesirably enriched with nutrients. This nutrient-rich water often develops algal blooms. • When turbid water restricts sunlight filtration, photosynthesis is reduced and productivity of the aquatic ecosystem suffers. • Watercourses are subject to increased flooding and an increase in cross-sectional area where catchments have been cleared of vegetation. Subsequent flooding and erosion contribute to siltation problems downstream.</b>

## APPENDIX E

### EROSION CONTROL AT NEW DEVELOPMENT SITES

- When the erosion hazard rating for the site is high or moderate, local councils often require a soil erosion and sediment control plan. Guidelines can be obtained from the Department of Land and Water Conservation. If the site has a low erosion hazard rating then general protection measures are required. These include preventative measures such as well as appropriate placed and maintained sediment controls such as sediment traps and barriers, and silt fences and straw bales below fill banks or highly disturbed areas.
- Soil type • slope of site • site erosion hazard rating • surface rock • extent and duration of site disturbance • proximity of watercourses and drainage lines • sensitivity of receiving waters.
- Management strategies to control site erosion and the water quality of runoff are determined by the following factors:

#### **Pollution prevention measures**

- Restrict vehicle access to one stable entry and exit point. Preserve grassed areas and retain the maximum cover of natural vegetation by minimising the amount of land disturbed by shaping. Much or revegetate disturbed areas as soon as possible. Ensure that stockpiles of sand, gravel, soil and similar materials are located so that material is not spilled onto the road or pavement.
- Remove accidental spills of soil or other materials onto the roadway or gutter prior to completion of the day's work. Excess materials and water from cleaning tools and equipment should not be washed down stormwater drains. Locate houses and buildings on the site so that cut and fill operations are minimised and ensure that accesses driveways are no steeper than necessary. Minimise on-site vehicle activity during wet weather or when the site is muddy.

#### **More information**

For further information contact:

Environment Protection Authority (Pollution Line)  
Phone: 131 555 (local call cost)  
Fax: (02) 9325 5572

Department of Land and Water Conservation:  
Phone: (02) 9228 6111  
Fax: (02) 9228 6140

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30 June 1998

FEEDBACK

## APPENDIX F: 5-YEAR EXPENDITURE PROGRAM

### 5 YEAR EXPENDITURE PROFILE

#### 2005

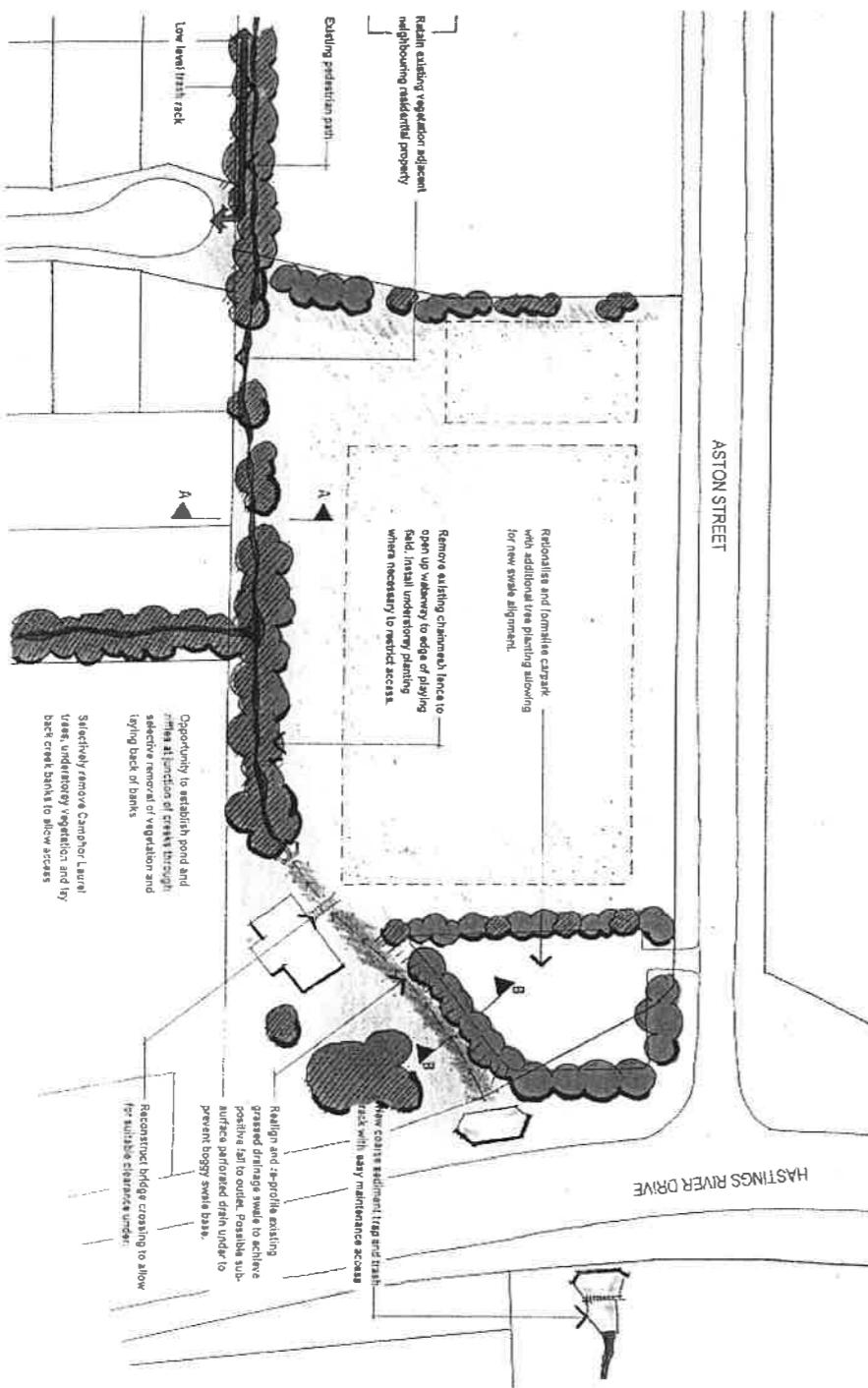
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3	4000	Capital	N/A	1000	1000	1000
4	12500	Capital	5000	2000	2000	2000
5	9000	Capital	1500	1500	1500	1500
6	2000	Capital	1500	1500	1500	1500
7	6000	Capital	1000	1000	1000	1000
8	6000	Capital	1000	1000	1000	1000
9	55000	Capital	1000	1000	1000	1000
10	21000	Capital	20000	5000	5000	5000
11	5000	Capital	2000	5000	5000	1000
12	0	Capital	N/A	5000	5000	5000
13	0	Capital	N/A	5000	5000	5000
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30	6000	Capital Operating 1000	1000	1000	1000	1000
31	10000	Capital Operating 5000	1000	1000	1000	1000
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35	0	Capital Operating NA				
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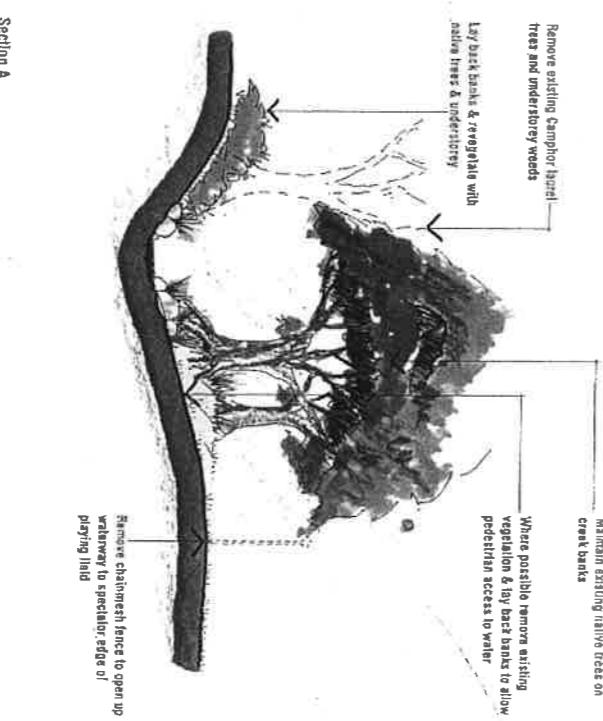


## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

### APPENDIX G: SCHEMATIC DRAWINGS OF SPECIFIC OPTION



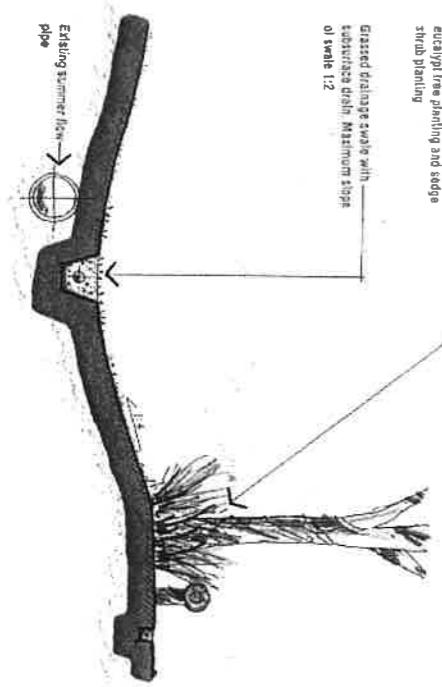
## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



Section A

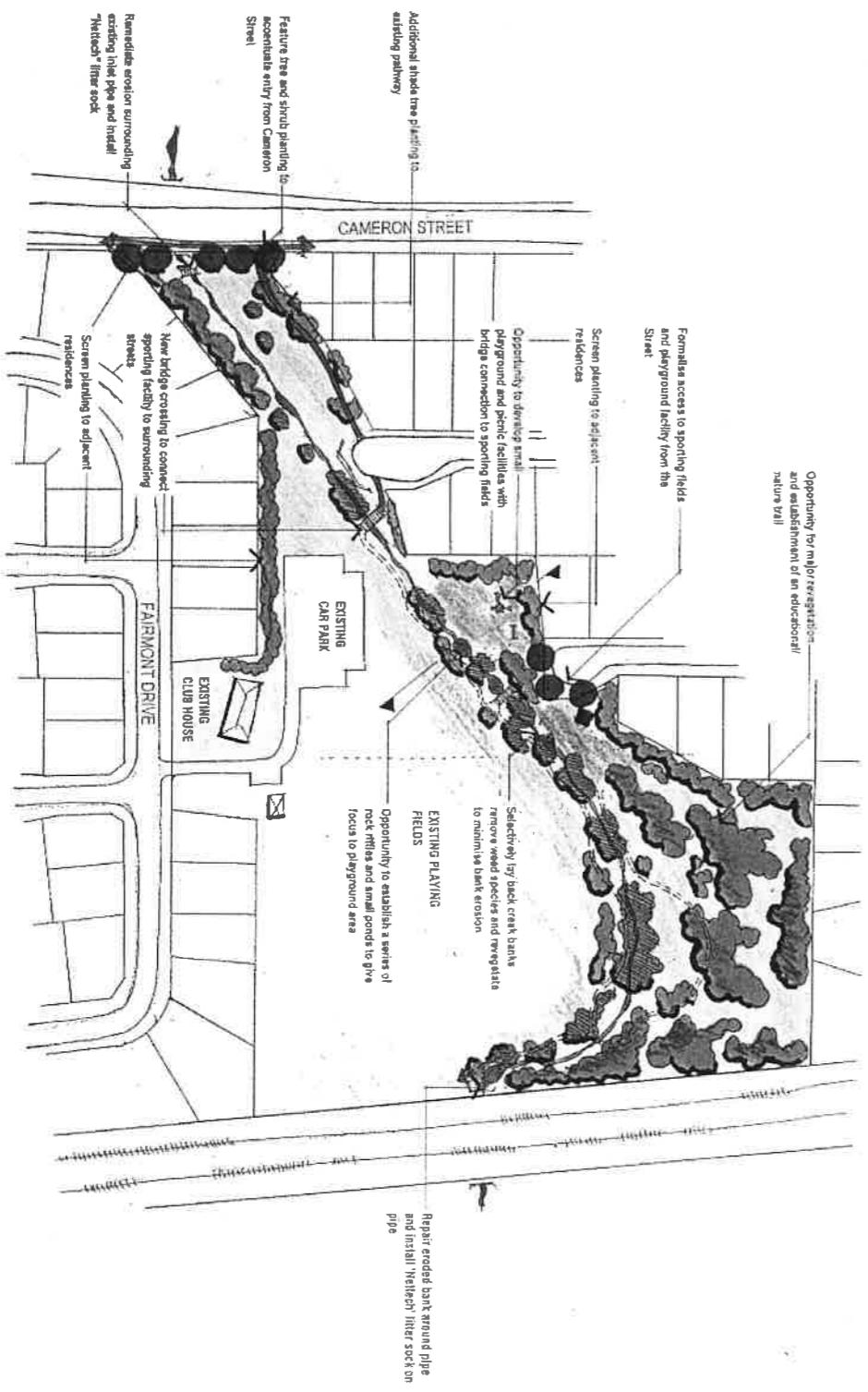
New edge to existing car park with  
last concrete edge, bog barrier,  
excavate tree planting and sedge  
strip planting

Grassed drainage swale with  
obstructed drain Maximum slope  
of 1:12



Section B

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



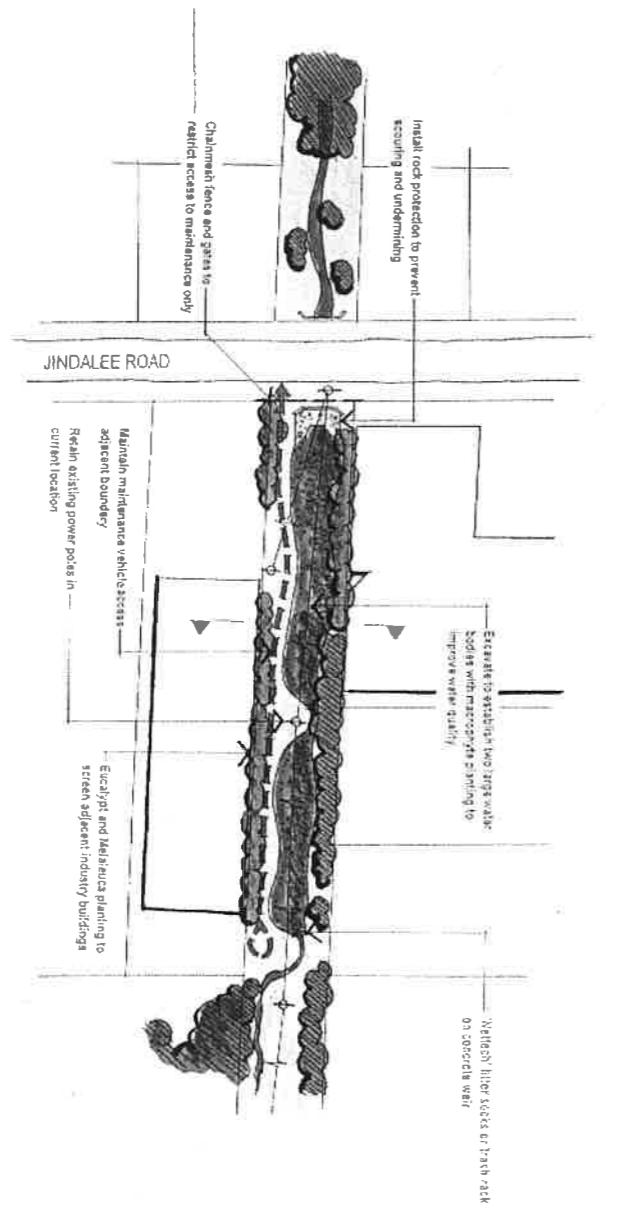
BAIN PARK WAUCHOPE

SECTION

**HASSELL**  
DESIGN AUSTRALIA

**HASTINGS STORMWATER MANAGEMENT PLAN**

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

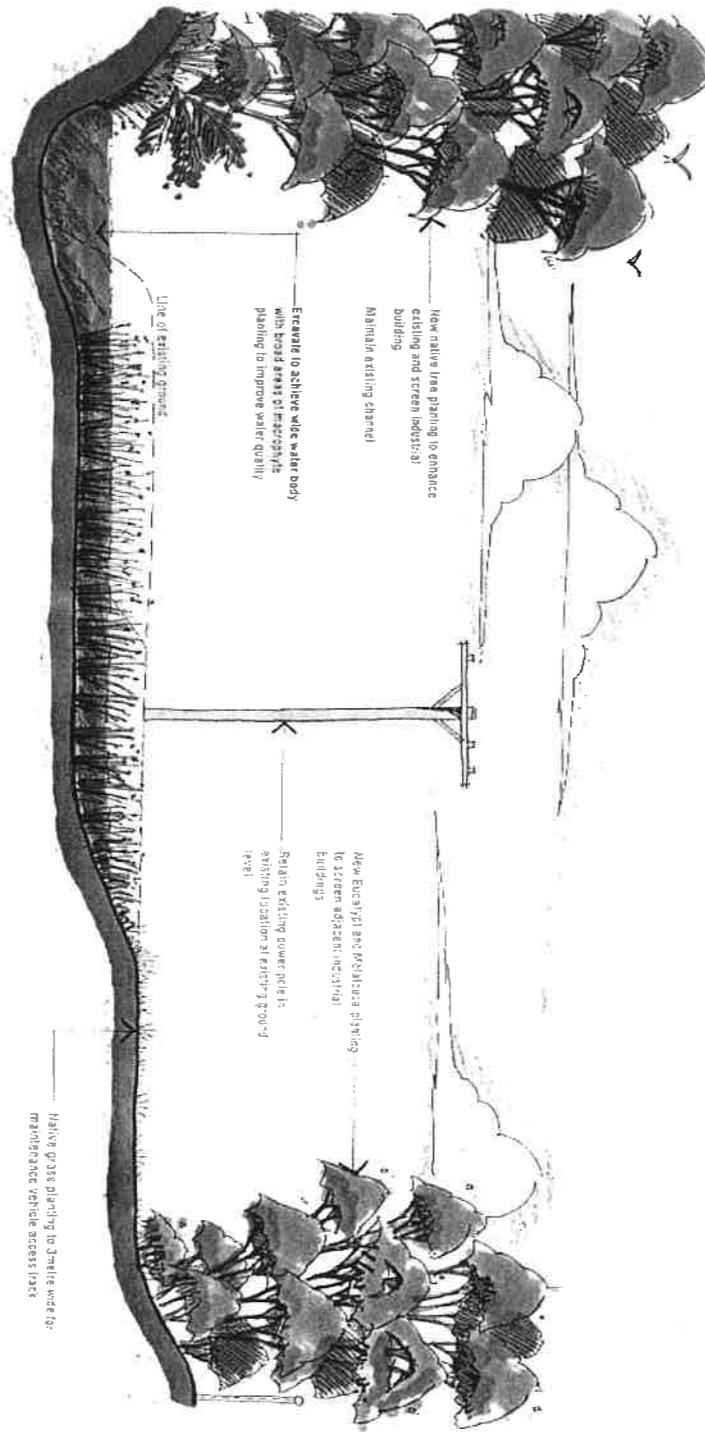


PORT MACQUARIE INDUSTRIAL AREA - SITE A

**HASSELL**  
DESIGN. DELIVER. AUSTRALIA

**HASTINGS STORMWATER MANAGEMENT PLAN**

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

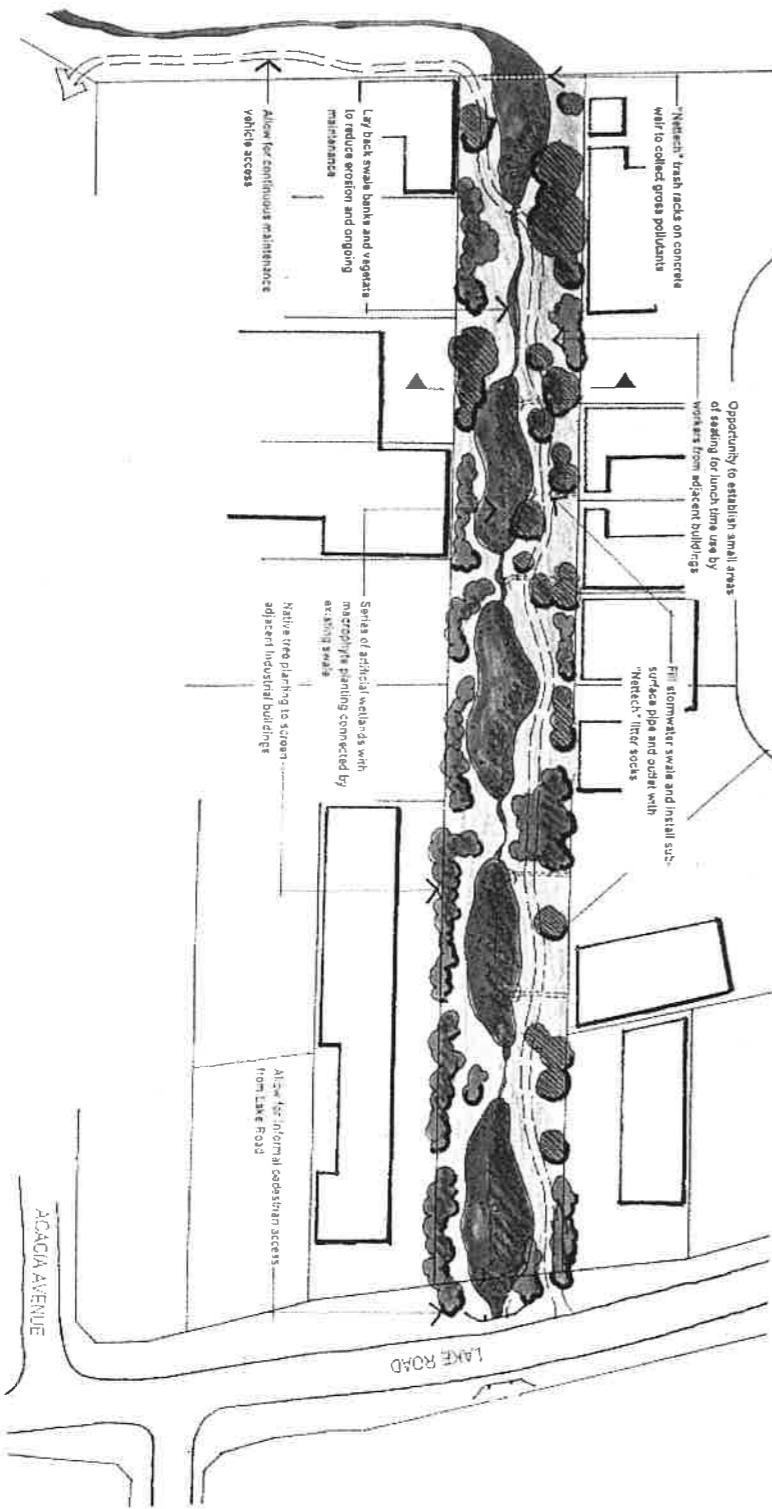


PORT MACQUARIE INDUSTRIAL AREA - SITE A

**HASTINGS STORMWATER MANAGEMENT PLAN**

**HASSELL**  
DESIGN. DELIVER.

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

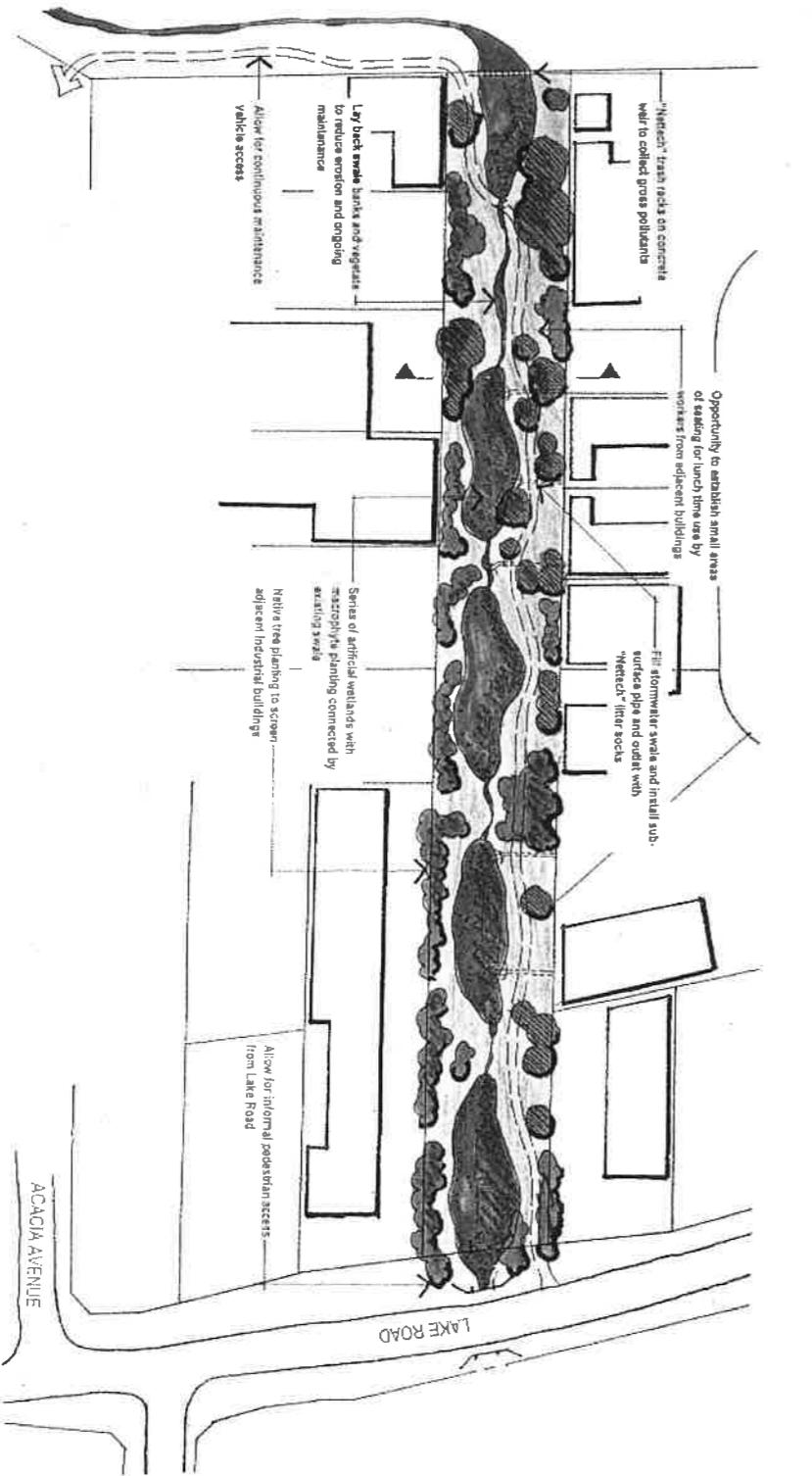


PORT MACQUARIE INDUSTRIAL AREA - SITE C

**HASTINGS STORMWATER MANAGEMENT PLAN**

50m  
HASSELL  
URBIA  
AUSTRALIA

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

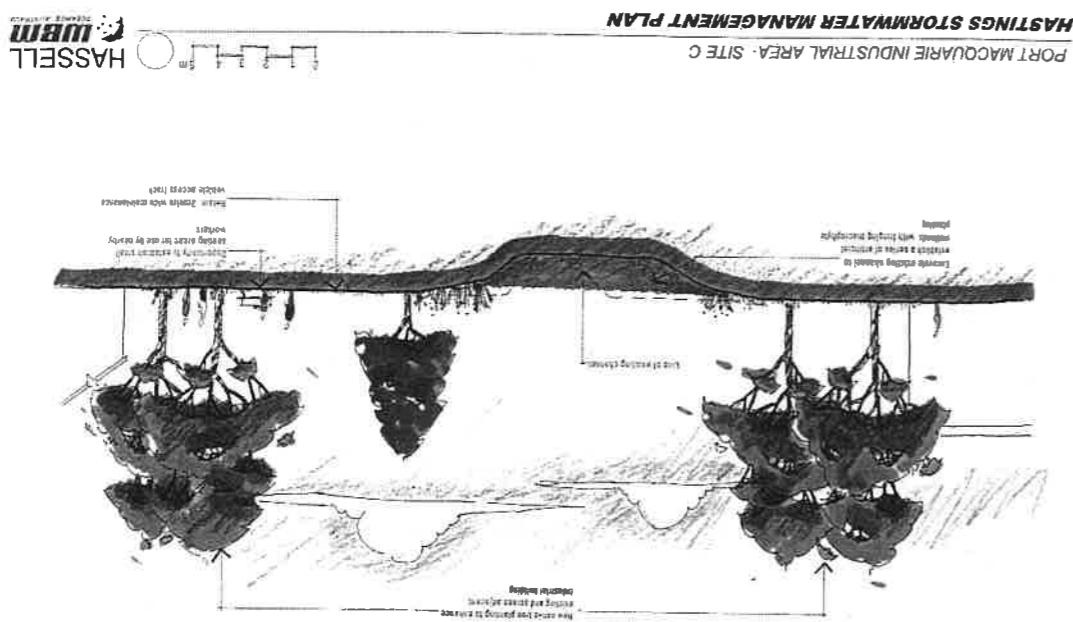


POR T MACQUARIE INDUSTRIAL AREA - SITE C

**HASTINGS STORMWATER MANAGEMENT PLAN**

0 50m  
ACACIA AVENUE LAKE ROAD

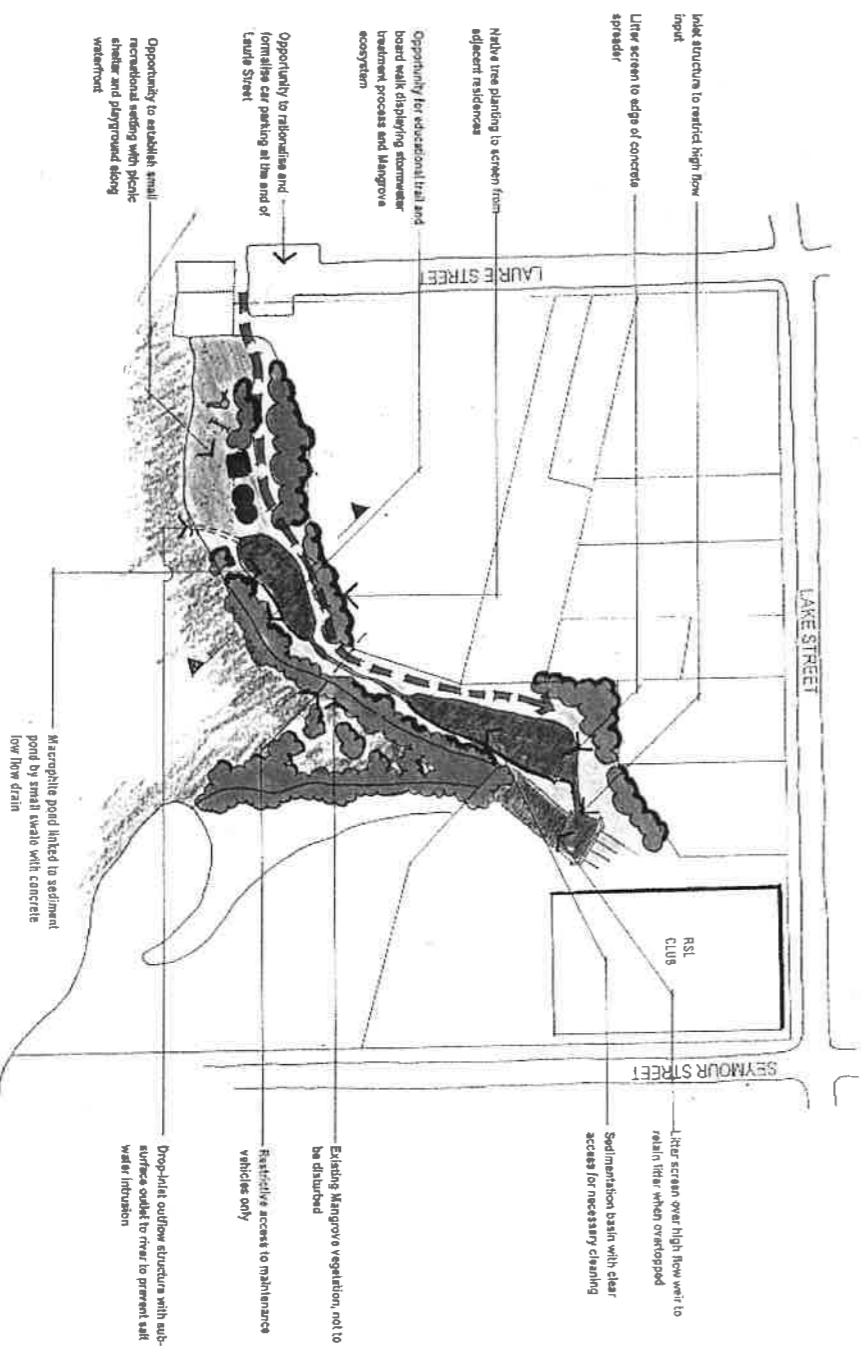
**HASSELL**  
URB  
OULANCE AUSTRALIA



HASTINGS STORMWATER MANAGEMENT PLAN  
PORT MACQUARIE INDUSTRIAL AREA - SITE C

HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

## HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN

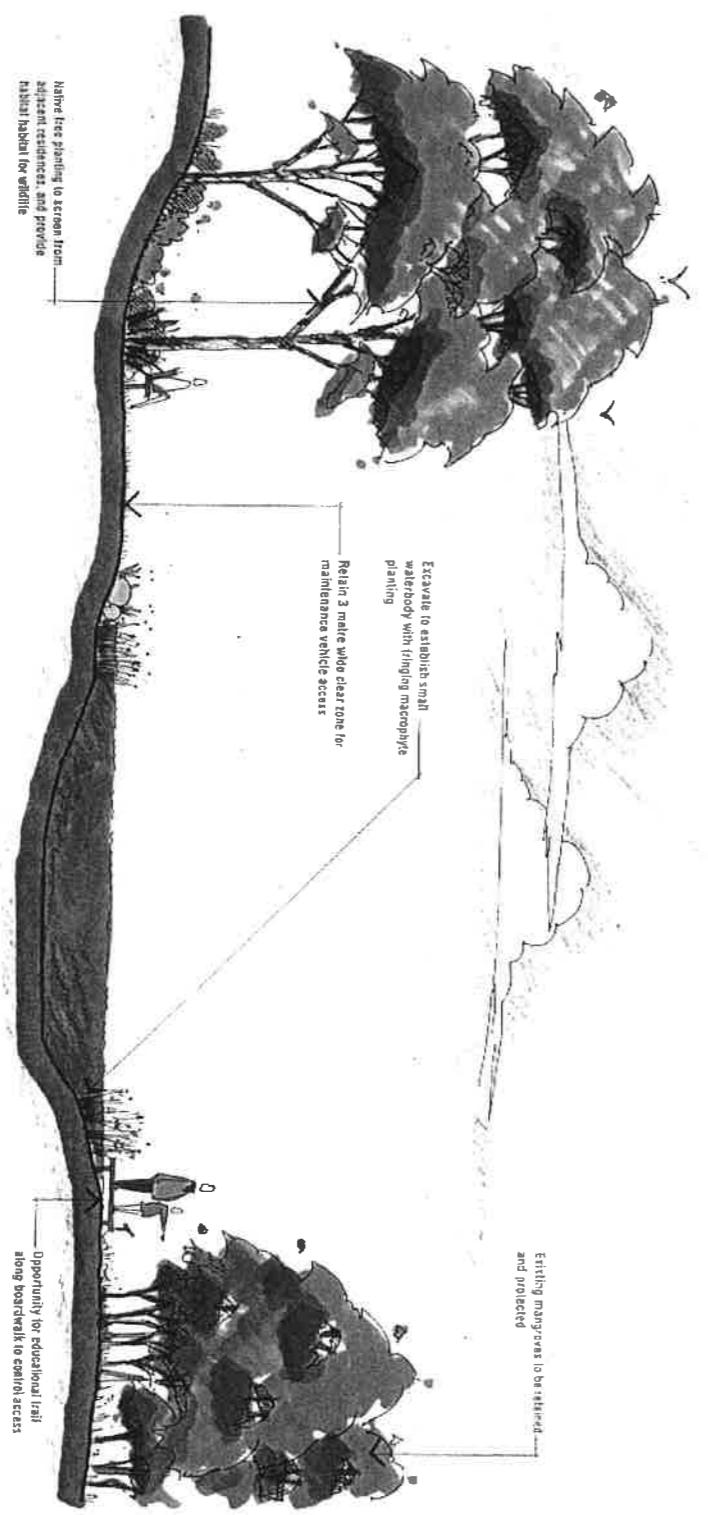


LAURENCE RSL

## HASTINGS STORMWATER MANAGEMENT PLAN

 HASSELL  
OZBURN AUSTRALIA

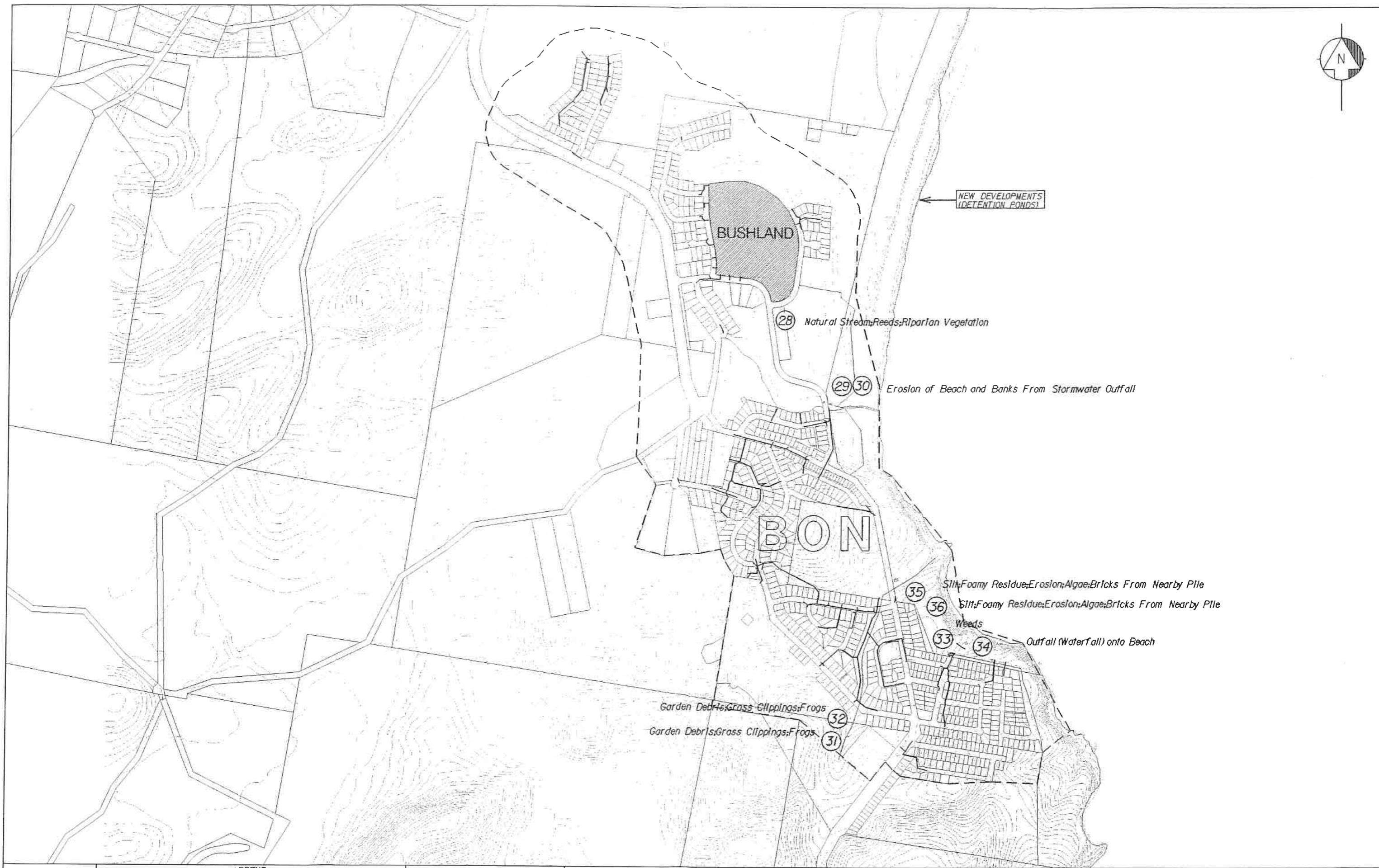
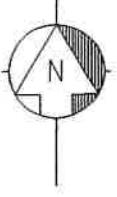
HASTINGS DRAFT URBAN STORMWATER MANAGEMENT PLAN



LAURETON RSL

**HASTINGS STORMWATER MANAGEMENT PLAN**

**HASSELL**  
OCEANUS AUSTRALIA



A3

LEGEND  
② PHOTOMARKER  
STORMWATER PIPES  
WATERWAY  
CATCHMENT  
RIPARIAN VEGETATION  
COUNCIL OWNED/CONTROLLED RESERVES  
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metres 0 100 200 300 400 500m 1 Kilometre

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Date:  
30-NOV-1999 Username:  
palmierida

CADASTRAL/CONTOUR DATA  
SURVEYOR-GENERAL'S  
DEPARTMENT (1998)  
SEWER/WATER UTILITY DATA  
HUNTER WATER CORPORATION

HUNTER WATER AUSTRALIA  
HASTINGS COUNCIL  
STORMWATER ASSET MANAGEMENT PROJECT  
BONNYHILLS



SWIMS GROUP  
A Division of Survey Information Management  
Providing Sewer & Water Information  
Management Services.  
A.C.N. 080 869 905  
P.O. Box 5007 Newcastle West NSW 2302  
Ph: (02)49799692 Fax: (02)49264984  
Manager: Allan Large

Quality  
Endorsed  
Company  
Standards Australia  
ISO 9001 Lic 0011612

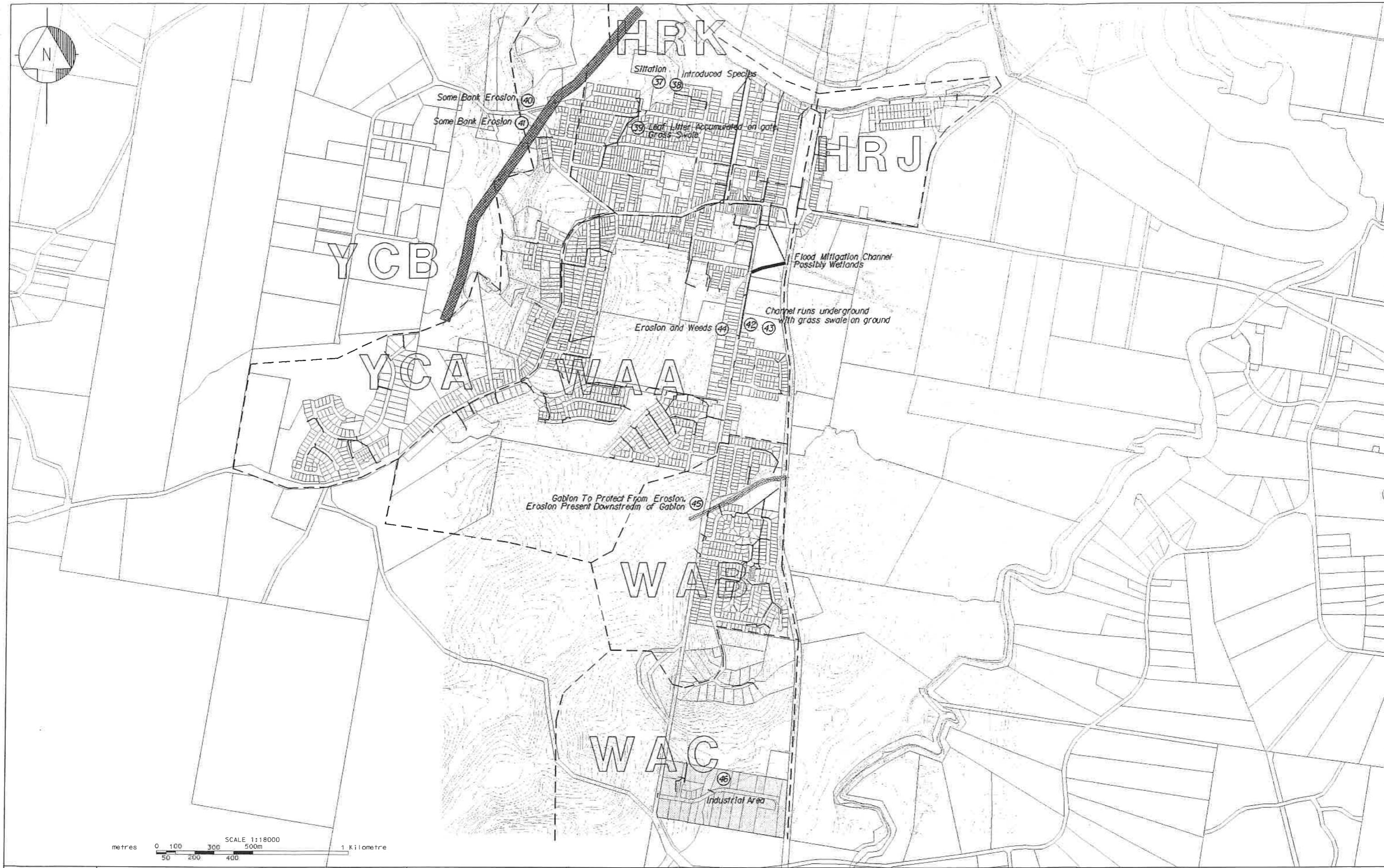


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AS/NZS 27001  
AS/NZS 45001

Standards Australia



**A3**

PHOTOMARKER  
STORMWATER PIPES  
WATERWAY  
CATCHMENT  
RIPARIAN VEGETATION  
COUNCIL OWNED/CONTROLLED RESERVES

**HRJ** HASTINGS RIVER  
**WAA** WAUCHOPE AREA  
**YCA** YIPPIN CREEK

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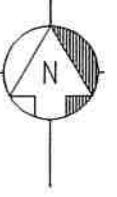
SEWER/WATER UTILITY DATA  
HUNTER WATER CORPORATION

**HUNTER WATER AUSTRALIA**  
**HASTINGS COUNCIL ZONE No.2**  
**STORMWATER ASSET MANAGEMENT PROJECT**  
**WAUCHOPE**



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Manager: Allan Large

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A3

LEGEND

- (28) PHOTOMARKER
- STORMWATER PIPES
- WATERWAY
- CATCHMENT
- RIPARIAN VEGETATION
- COUNCIL OWNED-CONTROLLED RESERVES

DETENTION BASIN

metres  
0 100 500m 1 Kilometre  
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SEWER/WATER UTILITY DATA  
HUNTER WATER CORPORATION

HUNTER WATER AUSTRALIA

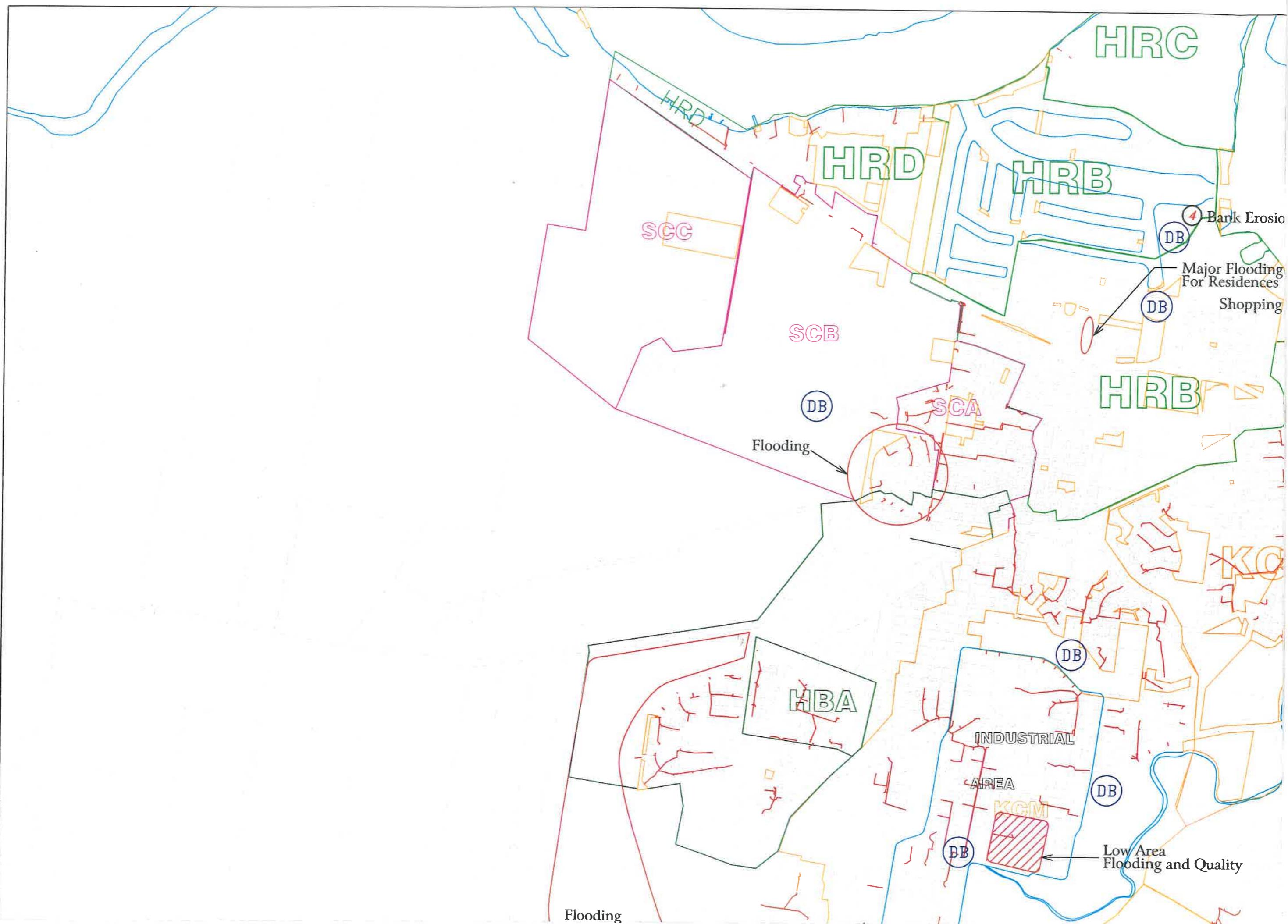
HASTINGS COUNCIL  
STORMWATER ASSET MANAGEMENT PROJECT  
CAMDEN HAVEN AREA

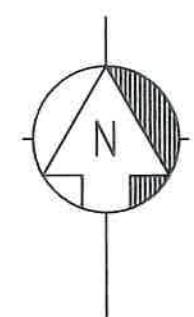


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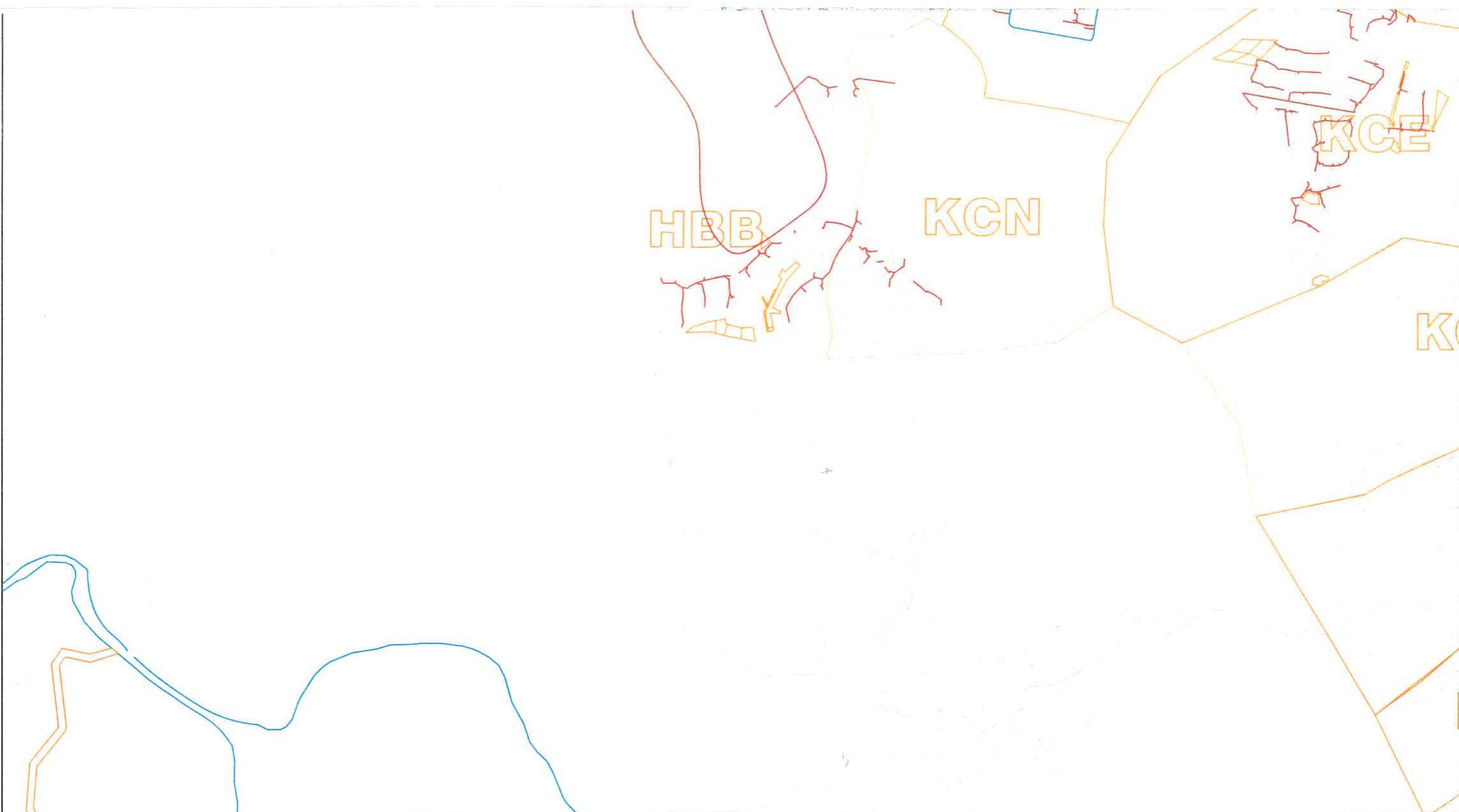
A Division of Survey Information Management  
Providing Sewer & Water Information  
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Manager: Allan Large

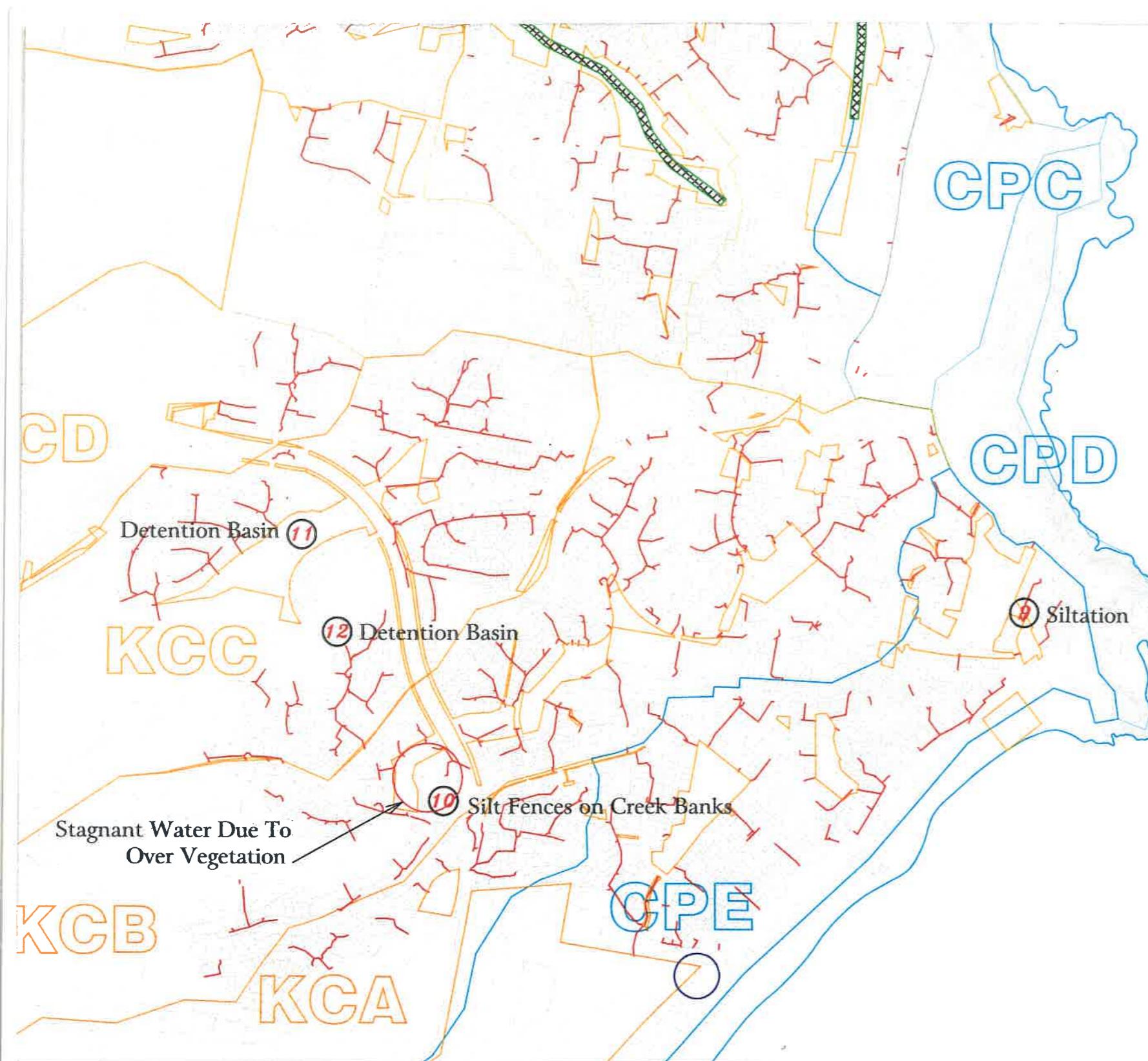
Quality  
Endorsed  
Company  
Standards Australia





<b>A1</b>	<b>LEGEND</b> <ul style="list-style-type: none"> <li> PHOTOMARKER</li> <li> STORMWATER PIPES</li> <li> WATERWAY</li> <li> CATCHMENT</li> <li> RIPARIAN VEGETATION</li> <li> COUNCIL OWNED/CONTROLLED RESERVES</li> <li> DENSE BUSH</li> <li> DETENTION BASIN</li> </ul> <p>SCALE 1:15000 metres 0 100 300 500m 1 Kilometre</p>	<b>CPC</b> COASTAL AREA PORT MACQUARIE <b>KCA</b> KOOLOONBUNG CREEK <b>WCA</b> WRIGHTS CREEK <b>HRA</b> HASTINGS RIVER <b>SCA</b> SALTWATER CREEK <b>HBA</b> HIBBARD CREEK	Filename: <b>\$\$dgnspec\$\$</b>  Scale: <b>\$\$scale\$\$</b>  Pentalbe: <b>\$\$pentable\$\$</b>  Date: <b>\$\$date\$\$</b>	CADASTRAL/CONTOUR DATA SURVEYOR-GENERAL'S DEPARTMENT (1998)  C
			Username: <b>\$\$username\$\$</b>	C SEWER/WATER UTILITY DATA HUNTER WATER CORPORATION





**HUNTER WATER AUSTRALIA**

**ZONE 1**  
**HASTINGS COUNCIL**  
**STORMWATER ASSET MANAGEMENT PROJECT**



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 Manager: Allan Large



Quality  
 Endorsed  
 Company  
 ISO 9001 Lic QEC11612  
 Standards Australia